# UNIVERSITY OF SAN FRANCISCO

# StarRez Email Scheduler

## User Guide

Prepared by Abel Murillo

*Version 1.0, Last Updated 06/01/2016*

# Contents

## EXECUTIVE SUMMARY

### Introduction

A deliverable of the normalization project of 2015-2016 was the implementation of the email scheduler which took advantage of vertically integrated data to send emails based on multiple conditions and business processes. What used to be a manually or bulk operation is now largely automated. Additionally, emails are automatically sent from the portal in preset conditions – deciding what conditions are active, its editorial copy, and stylized template must be updated periodically.

### Opportunity Statement

The email scheduler automates communication messages concerning important events, updates, or notifications for entries. Email messages also use StarQL to provide relevant and dynamically available information when the email message is sent. Additionally, the USF Rooms portal has preset automated email rules that require some light management.

### Objective

Create as many automated email messages for bulk and repetitive treatments on the database that require informing residents or for notifying staff. Email copy will represent the most recent policies, language, and talking points as approved by SHaRE.

### Description

There are three ways that emails are sent in the StarRez system:

1. Manually, as individual messages or in bulk operations
2. By the Email Scheduler module
3. By vendor specific logic in the USF Rooms Portal

Efforts should be directed at automating as many email messages as possible. However, where logic (SQL queries) can't dictate the unique business process or where copy may change frequently for business processes that are volatile, automating email messages is not possible. Those messages that still need to be sent manually are listed later in this document.

The email scheduler module is a vendor tool that automates email messages, where the logic powering the messages is created by the "Reports" function and saved as a dynamic list. Additionally, a template must be saved with copy. Those details are found throughout this report.

Finally, the StarRez portal (USF Rooms) has built-in vendor-created logic for automating email messages when pages or events on the portal are completed. Activating which messages are to be sent, designing the template, and creating the copy are the responsibility of SHaRE.

In all instances, copy should be up-to-date to reflect business processes, and to align to USF style and editorial standards.

## VERSION

The administrator for the StarRez application shall ensure that the email scheduler module is:

- Sending emails successfully
- Sending emails to accurate recipients
- Sending email with copy that incorporates current policies and talking points
- Sending email copy that aligns to the USF style guide and editorial guide
- Maximized to send as many automated emails as possible.

Any major changes to the document should be tracked:

**History**

| VERSION | CHANGES | DATE CREATED | AUTHOR(S) |
|---------|---------|--------------|-----------|
| 1.0 | Created | June 01, 2016 | Abel Murillo |
| | | | |
| | | | |
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# Requirements

## Track Revision History

Use this document to keep track of revision history. Because communications (copy, logic, and requirements for business process) require multiple staff with varying levels of security in the StarRez application, it is not possible to share and grant access (Read, Review, Edit, Delete functions) to all components in the system to these users without violating established security rules. Therefore, this document can guide the process of approving copy, logic, and business processes that require automated emails.

## Update & Approve 'Copy' & Logic Annually

Copy should be reviewed and approved annually by staff in charge of communications. Additionally, copy should be updated annually in sync with the cycle that approves annual housing contract language, policies, and procedures. Additionally, graphical standards should be updated annually to reflect the most recent style standards for USF. Additionally, new business process that are eligible for email automation should be identified, tested, and approved on an annual cycle.

## Monitor Email Scheduler Logs

Because the email scheduler is unable to save messages into the correspondence table of an entry, logs for the email scheduler module should be reviewed on a frequent basis. Portal messages and manual messages are saved to the correspondence table of an entry, and do not require frequent monitoring and quality control.

# Future Development

## Data Subscription Module

Efforts should be made to convert the SQL powering the messages from the Email Scheduler Module into StarQL statements to power the data subscription module. The benefits of the data subscription module are that emails do not have to operate on a preset schedule, but can be automatically sent upon a data update. Additionally, messages can be copied to the correspondence table of an entry records – currently the email scheduler module does not support this functionality.

## HOW TO READ THIS DOCUMENT

The various types of emails that are automatically sent are organized by business domains. Each automated email message has a version history, logic, schedule, recipient, sender, and copy. Additionally, the SQL query (or 'dynamic list' in StarRez) that powers the email automation are listed at the end of this document.

# MANUALLY SENT COMMUNICATIONS

| TEMPALTE TITLE | BUSINESS PROCESS | SCHEDULE |
|---|---|---|
| EVICTION WARNING | CENSUS DAY OPERATIONS | WHEN A STUDENT HAS NOT MET CENSUS DAY REQUIREMENTS AND CASA HAS NOT ADVOCATED ON THEIR BEHALF |
| TRIPLE LETTER | TRIPLE BOOKING ASSIGNMENT | WHEN A STUDENT HAS BEEN ASSIGNED A TRIPLE ROOM |
| MOVE IN GUIDE | MOVE IN LOGISTICS | ONCE LOGISTICS FOR MOVE-IN DAY HAVE BEEN AGREED TO BY COMMITTEE BY VARIOUS PARTNERS AT USF (PUBLIC SAFETY, ONE CARD, SLE) |
| MOVE IN TIME | MOVE IN LOGISTICS | ONCE A MOVE IN TIME HAS BEEN ASSIGNED TO STUDENTS ENTERING FALL SEMESTER |
| SDS ACCOMMODATION | ADA COMPLIANCE | WHEN THERE ARE DELAYS OR IMPORTANT ACTIONS TO TAKE IN RESPONSE TO AN ADA ACCOMMODATION REQUEST |
| ROOM SELECTION | ROOM SELECTION | WHEN A ROOM SELECTION TIMESLOT HAS BEEN FINALIZED FOR CONTINUING STUDENTS |
| WAITLIST NUMBER | WAITLIST | WHEN THE WAITLIST IS FIRST PUBLISHED, AND WAITLIST NUMBERS HAVE BEEN FINALIZED |

# PORTAL COMMUNICATIONS

## APPLICATION

### Contract Submitted

**Version History**

| VERSION | CHANGES | DATE CREATED | AUTHOR(S) |
|---------|---------|--------------|-----------|
| 1.0 | Created | June 01, 2016 | Abel Murillo |
|  |  |  |  |
|  |  |  |  |

**Logic**

| CONDITIONS | SCHEDULE | TEMPLATE TYPE | RECIPIENT | SENDER |
|------------|----------|---------------|-----------|--------|
| Upon completion | immediate | High Volume | ACTIVE | SHARE@USFCA.EDU |

**Copy**

{TermName} Housing Application Complete

Your Housing Application is Complete
For {TermName}
Hi {FriendlyName},

Please watch your USF email account or check back at USF Rooms for information regarding your on-campus housing assignment. Depending on the date you submitted your application and your academic class standing, you will be subject to a different housing assignment process.

For details on the housing assignment process that you will be subject to, please refer to the FAQ section at USF Rooms. Please be aware of application deadlines because you may be waitlisted if you apply after the deadline.

Consider taking some time to search and contact potential roommates in the 'Roommates' section of your application. While we make every effort to pair you with your requested roommate, we cannot guarantee that you will be paired together. If you don't select a roommate, one will be assigned to you.

## Exemption Request Submitted

### Version History

| VERSION | CHANGES | DATE CREATED | AUTHOR(S) |
|---|---|---|---|
| 1.0 | Created | June 01, 2016 | Abel Murillo |
| | | | |
| | | | |

### Logic

| CONDITIONS | SCHEDULE | TEMPLATE TYPE | RECIPIENT | SENDER |
|---|---|---|---|---|
| Upon completion | immediate | High Volume | ACTIVE | SHARE@USFCA.EDU |

### Copy

USF Housing - Please Submit Supplemental Documentation

Housing Exemption Received
For {TermName}
Hi {FriendlyName},

You have requested an exemption from USF's requirement that first-time freshman or transfers with less than 40 units live on-campus.  Please submit supporting documentation at USF Rooms to complete your request. Guidelines for documentation are below.
Family Exemption
Submit a photo copy of a utility bill and the California ID of the family member you will be living with

Medical Exemption
Submit documentation from your physician explaining the reason that it is not possible for you to live on campus.

Financial Exemption
Submit documentation explaining the reason that it is not possible for you to live on campus.  This documentation should include a letter from you explaining the financial challenge and any documentation of the challenge that is present.

Other Special Exemption
If the reason that you are unable to live on campus does not fit with the above options please submit a compelling letter explaining your circumstances.

## Application Cancellation Submitted – Non-Required Student

### Version History

| VERSION | CHANGES | DATE CREATED | AUTHOR(S) |
|---------|---------|--------------|-----------|
| 1.0 | Created | June 01, 2016 | Abel Murillo |
| | | | |
| | | | |

### Logic

| CONDITIONS | SCHEDULE | TEMPLATE TYPE | RECIPIENT | SENDER |
|------------|----------|---------------|-----------|--------|
| Upon completion | immediate | High Volume | ACTIVE | SHARE@USFCA.EDU |

### Copy

Your Housing Application is Cancelled

Your Housing Application is Cancelled
For {TermName}
Hi {FriendlyName},
You have successfully cancelled your housing application. Because you are not required to live on-campus, and you have not been assigned housing, you will not be subject to penalties. You do not need to pay the $1,000.00 cancellation fee. There is nothing more that you need to do.

If you would like to be considered for on-campus housing again, simply visit USF Rooms and submit a new application.

## Contract Cancellation Request Submitted

### Version History

| VERSION | CHANGES | DATE CREATED | AUTHOR(S) |
|---------|---------|--------------|-----------|
| 1.0 | Created | June 01, 2016 | Abel Murillo |
| | | | |
| | | | |

### Logic

| CONDITIONS | SCHEDULE | TEMPLATE TYPE | RECIPIENT | SENDER |
|------------|----------|---------------|-----------|--------|
| Upon completion | immediate | High Volume | ACTIVE | SHARE@USFCA.EDU |

### Copy

Housing Contract Release Submitted

Housing Contract Release Submitted
Please Wait for Further Instructions From Our Office
Hi {FriendlyName},
You have successfully submitted a request to be released from your housing contract. SHaRE will process this request. Please allow 7-10 business days.

Once processed, we will give you an effective move-out date and steps to complete the check-out process. If you have not moved in, your effective check-out date will be the last date you may access your room.

## Request Available Bed

### Submission Complete

#### Version History

| VERSION | CHANGES | DATE CREATED | AUTHOR(S) |
|---------|---------|--------------|-----------|
| 1.0 | Created | June 01, 2016 | Abel Murillo |
| | | | |
| | | | |

#### Logic

| CONDITIONS | SCHEDULE | TEMPLATE TYPE | RECIPIENT | SENDER |
|------------|----------|---------------|-----------|--------|
| Upon completion | immediate | High Volume | ACTIVE | SHARE@USFCA.EDU |

#### Copy

Room Change Request Successfully Submitted

Room Change Request Received
For {TermName}
Hi {FriendlyName},

You have successfully submitted a request to move into an empty bed. Please wait up to 7 business days for our office to approve or decline your request.

Please be aware of the rules concerning room changes. During the academic year, we will only process room changes between Census Day and 30 days before the end of the semester. For more information, please look at the FAQ section at USF Rooms.

Please don't begin moving into the new room. Once approved, we will send you further instructions.

## Room Inventory

### Submission Complete

### Version History

| VERSION | CHANGES | DATE CREATED | AUTHOR(S) |
|---------|---------|--------------|-----------|
| 1.0 | Created | June 01, 2016 | Abel Murillo |
| | | | |
| | | | |

### Logic

| CONDITIONS | SCHEDULE | TEMPLATE TYPE | RECIPIENT | SENDER |
|------------|----------|---------------|-----------|--------|
| Upon completion | immediate | High Volume | ACTIVE | SHARE@USFCA.EDU |

### Copy

Your Inventory Inspection is Complete

Your Inventory Inspection is Complete
For {TermName}
Hi {FriendlyName},

Below is a summary of your room inspection.

Occupant: {ToNameFirst} {ToNameLast} Room Space: {RoomSpace}

Room: {Room}   Room Type: {RoomType}
Location: {Location}       Floor/Suite: {FloorSuite}

{InspectionDetails}. Once approved, we will send you further instructions.

## ROOM SWAP

### Received Room Swap Offer

**Version History**

| VERSION | CHANGES | DATE CREATED | AUTHOR(S) |
|---------|---------|--------------|-----------|
| 1.0 | Created | June 01, 2016 | Abel Murillo |
| | | | |
| | | | |

**Logic**

| CONDITIONS | SCHEDULE | TEMPLATE TYPE | RECIPIENT | SENDER |
|------------|----------|---------------|-----------|--------|
| Upon completion | immediate | High Volume | ACTIVE | SHARE@USFCA.EDU |

**Copy**

You've Received a Room Swap Offer
For {RequestedRoomSpaceDescription}
Hi {ToName},

You have received a room swap offer from {FromName} with the following comments:

{Comments}


You can accept or reject it by logging into USF Rooms.

## Room Offer Accepted

### Version History

| VERSION | CHANGES | DATE CREATED | AUTHOR(S) |
|---------|---------|--------------|-----------|
| 1.0 | Created | June 01, 2016 | Abel Murillo |
| | | | |
| | | | |

### Logic

| CONDITIONS | SCHEDULE | TEMPLATE TYPE | RECIPIENT | SENDER |
|------------|----------|---------------|-----------|--------|
| Upon completion | immediate | High Volume | ACTIVE | SHARE@USFCA.EDU |

### Copy

Your Room Swap Offer is Accepted
For {RequestedRoomSpaceDescription}
Hi {ToName},

Your room swap offer has been accepted by {FromName}. Please wait 5 business days for our office to process the move. Do not move into your new room into you have received move-in instructions from our office.

**Room Offer Cancelled**

## Version History

| VERSION | CHANGES | DATE CREATED | AUTHOR(S) |
|---------|---------|--------------|-----------|
| 1.0 | Created | June 01, 2016 | Abel Murillo |
| | | | |
| | | | |

## Logic

| CONDITIONS | SCHEDULE | TEMPLATE TYPE | RECIPIENT | SENDER |
|------------|----------|---------------|-----------|--------|
| Upon completion | immediate | High Volume | ACTIVE | SHARE@USFCA.EDU |

## Copy

Your Room Swap Offer is Cancelled
For {RequestedRoomSpaceDescription}
Hi {ToName},

Your room swap offer previously made by {FromName} has been cancelled. Please log back in to USF Rooms to make another room swap offer...

## Room Offer Rejected

### Version History

| VERSION | CHANGES | DATE CREATED | AUTHOR(S) |
|---------|---------|--------------|-----------|
| 1.0 | Created | June 01, 2016 | Abel Murillo |
| | | | |
| | | | |

### Logic

| CONDITIONS | SCHEDULE | TEMPLATE TYPE | RECIPIENT | SENDER |
|------------|----------|---------------|-----------|--------|
| Upon completion | immediate | High Volume | ACTIVE | SHARE@USFCA.EDU |

### Copy

Your Room Swap Offer is Rejected
For {RequestedRoomSpaceDescription}
Hi {ToName},

Your room swap offer has been rejected by {FromName}. Please log back in to USF Rooms to make another room swap offer.

# Roommate Agreements

## Final Agreement

### Version History

| VERSION | CHANGES | DATE CREATED | AUTHOR(S) |
|---------|---------|--------------|-----------|
| 1.0 | Created | June 01, 2016 | Abel Murillo |
| | | | |
| | | | |

### Logic

| CONDITIONS | SCHEDULE | TEMPLATE TYPE | RECIPIENT | SENDER |
|------------|----------|---------------|-----------|--------|
| Upon completion | immediate | High Volume | ACTIVE | SHARE@USFCA.EDU |

### Copy

Final Roommate Agreement

Final Roommate Agreement
Harmony Have Been Achieved
This email is to confirm that you and all your roommates have agreed to the roommate agreement for this term. No further action is required.
The agreed upon responses are as follows:


ROOMMATE AGREEMENT

{#each:Answers.Answer}{Question}:

{Answer}

{/each}

## New Message

### Version History

| VERSION | CHANGES | DATE CREATED | AUTHOR(S) |
|---------|---------|--------------|-----------|
| 1.0 | Created | June 01, 2016 | Abel Murillo |
| | | | |
| | | | |

### Logic

| CONDITIONS | SCHEDULE | TEMPLATE TYPE | RECIPIENT | SENDER |
|------------|----------|---------------|-----------|--------|
| Upon completion | immediate | High Volume | ACTIVE | SHARE@USFCA.EDU |

### Copy

USF Rooms Notice: Roommate Agreement Updated

Roommate Agreement Updated
Please Review Changes
Your Roommate Agreement has been updated. Please log in to USF Rooms for details.

## Roommate Agreed

### Version History

| VERSION | CHANGES | DATE CREATED | AUTHOR(S) |
|---------|---------|--------------|-----------|
| 1.0 | Created | June 01, 2016 | Abel Murillo |
| | | | |
| | | | |

### Logic

| CONDITIONS | SCHEDULE | TEMPLATE TYPE | RECIPIENT | SENDER |
|------------|----------|---------------|-----------|--------|
| Upon completion | immediate | High Volume | ACTIVE | SHARE@USFCA.EDU |

### Copy

Your Roommate Has Confirmed Your Agreement

Roommate Has Confirmed Agreement
You're One Step Closer to Harmony
One of your roommates has agreed to the roommate agreement for the term. No further action is required at this time.
To view the agreement, please log in to USF Rooms and click on the "Roommate Agreement" section.

**Roommate Agreement Modified**

## Version History

| VERSION | CHANGES | DATE CREATED | AUTHOR(S) |
|---------|---------|--------------|-----------|
| 1.0 | Created | June 01, 2016 | Abel Murillo |
| | | | |
| | | | |

## Logic

| CONDITIONS | SCHEDULE | TEMPLATE TYPE | RECIPIENT | SENDER |
|------------|----------|---------------|-----------|--------|
| Upon completion | immediate | High Volume | ACTIVE | SHARE@USFCA.EDU |

## Copy

Roommate Agreement Modified

# Roommate Agreement Modified

## Please Review Changes

One of your roommates has modified the roommate agreement for the tern and you are required to review the changes. Please log in to USF Rooms to check the responses that your roommate has provided. You can either edit their responses or accept them.

<u>Questions are underlined</u>. Old responses are in gray. **New responses are in red**.

### CHANGES TO ROOMMATE AGREEMENT

{#each:Changes.Change}<u>{Question}</u>

{OldValue} ==> **{NewValue}**

{/each}

## Roommate Response Saved

### Version History

| VERSION | CHANGES | DATE CREATED | AUTHOR(S) |
|---------|---------|--------------|-----------|
| 1.0 | Created | June 01, 2016 | Abel Murillo |
| | | | |
| | | | |

### Logic

| CONDITIONS | SCHEDULE | TEMPLATE TYPE | RECIPIENT | SENDER |
|------------|----------|---------------|-----------|--------|
| Upon completion | immediate | High Volume | ACTIVE | SHARE@USFCA.EDU |

### Copy

Roommate Agreement Has Been Created - Action Required

Roommate Agreement Created
Please Review Changes
One of your roommates has created a roommate agreement for the term and it requires your attention. Please log in to USF Rooms and check the responses that your roommate has provided. You can either edit the responses or agree to them.
The current responses are as follows:


DRAFT ROOMMATE AGREEMENT

{#each:Answers.Answer}{Question}:

{Answer}

{/each}

# EMAIL SCHEDULER COMMUNICATIONS

## APPLICATIONS

### Apply for Housing

**Version History**

| VERSION | CHANGES | DATE CREATED | AUTHOR(S) |
|---------|---------|--------------|-----------|
| 1.0 | Created | June 01, 2016 | Abel Murillo |
| | | | |
| | | | |

**Logic**

| CONDITIONS | SCHEDULE | TEMPLATE TYPE | RECIPIENT | SENDER |
|------------|----------|---------------|-----------|--------|
| Where Entry Create Date is greater than 24 hours ago | 8am, 24 hours | Introductory | ACTIVE | SHARE@USFCA.EDU |

**Copy**

Apply for On-Campus Housing at USF

Want to Live On-Campus?
Don't Forget to Submit Your Housing Application
Student Housing and Residential Education invites you to apply for on-campus housing.

Living on campus amid distinct personalities and unique backgrounds is a hallmark of the university experience. It's where new adventures are shared, lifelong relationships are formed, and big ideas are born. We offer traditional dorm rooms and apartment style living for over 2,000 USF students every year. We provide an active, safe, and comfortable environment in the center of San Francisco.

Submit your housing application by going to USF Rooms. Depending on your academic class standing, you will be subject to a different housing process, so please refer to our Frequently Asked Questions for more information.

We hope to see you soon!

## Cancelled Application - Leaving USF (Academic Year)

### Version History

| VERSION | CHANGES | DATE CREATED | AUTHOR(S) |
|---------|---------|--------------|-----------|
| 1.0 | Created | June 01, 2016 | Abel Murillo |
| | | | |
| | | | |

### Logic

| CONDITIONS | SCHEDULE | TEMPLATE TYPE | RECIPIENT | SENDER |
|------------|----------|---------------|-----------|--------|
| Where cancel date is greater than 24 hours ago, cancellation reason is not enrollment related, and entry has not booking for application term that contains "Summer" | 6pm, 24 hours | High Volume | ACTIVE | SHARE@USFCA.EDU |

### Copy

Your Housing Application Is Cancelled

Your Housing Application is Cancelled
For {EntryID.EntryApplication[ApplicationStatusID=4].TermID.Description}
Hi {NameFirst} {NameLast},

Your application for on-campus housing has been cancelled due to: Leaving USF Main Campus.

Because you have not been assigned housing, you will not be subject to penalties. You do not need to pay the $1,000.00 cancellation fee, and there is nothing more that you need to do.

If you would like to be considered for on-campus housing again, simply visit USF Rooms and submit a new application.

Cancelled Application - Leaving USF (Summer)

## Version History

| VERSION | CHANGES | DATE CREATED | AUTHOR(S) |
|---------|---------|--------------|-----------|
| 1.0 | Created | June 01, 2016 | Abel Murillo |
| | | | |
| | | | |

## Logic

| CONDITIONS | SCHEDULE | TEMPLATE TYPE | RECIPIENT | SENDER |
|------------|----------|---------------|-----------|--------|
| Where cancel date is greater than 24 hours ago, cancellation reason is not enrollment related, and entry has not booking for application term that contains "Summer" | 6pm, 24 hours | High Volume | ACTIVE | SHARE@USFCA.EDU |

## Copy

Your Housing Application Is Cancelled

Your Housing Application is Cancelled
For {EntryID.EntryApplication[ApplicationStatusID=4].TermID.Description}
Hi {NameFirst} {NameLast},

Your application for on-campus housing has been cancelled due to: Leaving USF Main Campus.

Because you have not been assigned housing, you will not be subject to penalties. You do not need to pay the $1,000.00 cancellation fee, and there is nothing more that you need to do.

If you would like to be considered for on-campus housing again, simply visit USF Rooms and submit a new application.

## Cancelled Application - Personal Request (Academic Year)

### Version History

| VERSION | CHANGES | DATE CREATED | AUTHOR(S) |
|---|---|---|---|
| 1.0 | Created | June 01, 2016 | Abel Murillo |
| | | | |
| | | | |

### Logic

| CONDITIONS | SCHEDULE | TEMPLATE TYPE | RECIPIENT | SENDER |
|---|---|---|---|---|
| Where cancel date is greater than 24 hours ago, cancellation reason is enrollment related, and entry has not booking for application term that contains "Academic Year" | 6pm, 24 hours | High Volume | ACTIVE | SHARE@USFCA.EDU |

### Copy

Your Housing Application Is Cancelled

Your Housing Application is Cancelled
For {EntryID.EntryApplication[ApplicationStatusID=4].TermID.Description}
Hi {NameFirst} {NameLast},

Your application for on-campus housing has been cancelled due to Personal Reasons.

Because you have not been assigned housing, you will not be subject to penalties. You do not need to pay the $1,000.00 cancellation fee, and there is nothing more that you need to do.

If you would like to be considered for on-campus housing again, simply visit USF Rooms and submit a new application.

## Cancelled Application - Personal Request (Summer)

### Version History

| VERSION | CHANGES | DATE CREATED | AUTHOR(S) |
|---------|---------|--------------|-----------|
| 1.0 | Created | June 01, 2016 | Abel Murillo |
|  |  |  |  |
|  |  |  |  |

### Logic

| CONDITIONS | SCHEDULE | TEMPLATE TYPE | RECIPIENT | SENDER |
|------------|----------|---------------|-----------|--------|
| Where cancel date is greater than 24 hours ago, cancellation reason is enrollment related, and entry has not booking for application term that contains "Summer" | 6pm, 24 hours | High Volume | ACTIVE | SHARE@USFCA.EDU |

### Copy

Your Housing Application Is Cancelled

Your Housing Application is Cancelled
For {EntryID.EntryApplication[ApplicationStatusID=4].TermID.Description}
Hi {NameFirst} {NameLast},

Your application for on-campus housing has been cancelled due to Personal Reasons.

Because you have not been assigned housing, you will not be subject to penalties. You do not need to pay the $1,000.00 cancellation fee, and there is nothing more that you need to do.

If you would like to be considered for on-campus housing again, simply visit USF Rooms and submit a new application.

## Exemption Approved

### Version History

| VERSION | CHANGES | DATE CREATED | AUTHOR(S) |
|---------|---------|--------------|-----------|
| 1.0 | Created | June 01, 2016 | Abel Murillo |
| | | | |
| | | | |

### Logic

| CONDITIONS | SCHEDULE | TEMPLATE TYPE | RECIPIENT | SENDER |
|------------|----------|---------------|-----------|--------|
| Where exemption approval is true and exemption resolution date is greater than 24 hours ago | 6pm, 24 hours | High Volume | ACTIVE | SHARE@USFCA.EDU |

### Copy

Your Housing Exemption is Approved

Your Housing Exemption is Approved
You Will Not Be Required to Live On-Campus
Hi {NameFirst} {NameLast},


Your request to be exempt from on-campus housing has been approved and you will not be required to live on-campus during your undergraduate years at USF. There is nothing more that you need to do.


If you change your mind and wish to live on-campus, you can always submit a new application at USF Rooms.

## Exemption Denied

### Version History

| VERSION | CHANGES | DATE CREATED | AUTHOR(S) |
|---------|---------|--------------|-----------|
| 1.0 | Created | June 01, 2016 | Abel Murillo |
| | | | |
| | | | |

### Logic

| CONDITIONS | SCHEDULE | TEMPLATE TYPE | RECIPIENT | SENDER |
|------------|----------|---------------|-----------|--------|
| Where exemption approval is true and exemption resolution date is greater than 24 hours ago | 6pm, 24 hours | High Volume | ACTIVE | SHARE@USFCA.EDU |

### Copy

Your Housing Exemption is Denied

Your Housing Exemption is Denied
You Are Required to Live On-Campus
Hi {NameFirst} {NameLast},


Your request to be exempt from on-campus housing has been denied, therefore you will be required to live on-campus for the total length of your first academic year at USF. Your request has been denied because your supported documentation did not meet the criteria outlined for the housing exemption. Please log-in to USF Rooms to view this criteria USF Rooms.


Please take this time to resubmit your housing application so that you may pick your preferred roommate and sign your housing contract.

## Incomplete Housing Application (21 Days)

### Version History

| VERSION | CHANGES | DATE CREATED | AUTHOR(S) |
|---|---|---|---|
| 1.0 | Created | June 01, 2016 | Abel Murillo |
| | | | |
| | | | |

### Logic

| CONDITIONS | SCHEDULE | TEMPLATE TYPE | RECIPIENT | SENDER |
|---|---|---|---|---|
| Where Received date is true and between 23 days ago and 22 days ago | 8am, 24 hours | High Volume | ACTIVE | SHARE@USFCA.EDU |

### Copy

Your Housing Application is Incomplete

Your Housing Application is Incomplete
Submit Your Application Today!
Hello {NameFirst} {NameLast},


We noticed that your housing application is incomplete. If you are still seeking on-campus housing, please be sure to complete your application at USF Rooms. If you are no longer seeking on-campus housing, please cancel your application to stop receiving these notices in the future.

## Incomplete Housing Application (3 Days)

### Version History

| VERSION | CHANGES | DATE CREATED | AUTHOR(S) |
|---------|---------|--------------|-----------|
| 1.0 | Created | June 01, 2016 | Abel Murillo |
| | | | |
| | | | |

### Logic

| CONDITIONS | SCHEDULE | TEMPLATE TYPE | RECIPIENT | SENDER |
|------------|----------|---------------|-----------|--------|
| Where Received date is true and between 4 days ago and 2 days ago | 8am, 24 hours | High Volume | ACTIVE | SHARE@USFCA.EDU |

### Copy

Your Housing Application is Incomplete

Your Housing Application is Incomplete
Submit Your Application Today!
Hello {NameFirst} {NameLast},

We noticed that your housing application is incomplete. If you are still seeking on-campus housing, please be sure to complete your application at USF Rooms. If you are no longer seeking on-campus housing, please cancel your application to stop receiving these notices in the future.

## BOOKING

### Cancelled Current Booking - Leaving USF

**Version History**

| VERSION | CHANGES | DATE CREATED | AUTHOR(S) |
|---------|---------|--------------|-----------|
| 1.0 | Created | June 01, 2016 | Abel Murillo |
| | | | |
| | | | |

**Logic**

| CONDITIONS | SCHEDULE | TEMPLATE TYPE | RECIPIENT | SENDER |
|------------|----------|---------------|-----------|--------|
| Where cancel date is greater than 24 hours ago, cancellation reason is enrollment related, and entry has INRM booking for application term | 5pm, 24 hours | High Volume | ACTIVE | SHARE@USFCA.EDU |

**Copy**

Housing Cancellation Notice |
{EntryID.BookingID[EntryStatusEnum=5].RoomSpaceID.RoomBaseID.RoomLocationID.Description},
{EntryID.Booking[EntryStatusEnum=5].RoomSpaceID.Description}  |  Move-Out By:
{EntryID.BookingID[EntryStatusEnum=5].CheckOutDate}

Your On-Campus Housing is Cancelled
For The Current Term

Cancellation Reason: Leaving USF Main Campus

Room to Vacate:
{EntryID.BookingID[EntryStatusEnum=5].RoomSpaceID.RoomBaseID.RoomLocationID.Description},
{EntryID.Booking[EntryStatusEnum=5].RoomSpaceID.Description}

Move Out Deadline: {EntryID.BookingID[EntryStatusEnum=5].CheckOutDate}

STEPS TO MOVE OUT

1.  PLAN ahead by scheduling a meeting (48 hours in advance) with your RA to inspect your room for damages. If you are unable to schedule a time the room will be inspected in your absence, however you waive the right to contest charges for room damage.

2.  MOVE all of your belongings out of your room and clean your portion of the room. You can check out a blue wheeled cart at the front desk of your building to assist your move.

3.  MEET with your RA to inspect your room for damages. You may skip this step and proceed to check-out.

4.  CHECK-OUT by visiting the front desk of your building where your One Card will be decoded. This will remove key access to your room. Failure to complete this constitutes a failure to move-out and you may be charged for housing until this step is completed.

5.  REVIEW your student account at myUSF. You will be billed based on your final move-out date. For any billing-related questions please contact One Stop Enrollment & Financial Services

## Cancelled Current Booking - Personal Request

### Version History

| VERSION | CHANGES | DATE CREATED | AUTHOR(S) |
|---------|---------|--------------|-----------|
| 1.0 | Created | June 01, 2016 | Abel Murillo |
|  |  |  |  |
|  |  |  |  |

### Logic

| CONDITIONS | SCHEDULE | TEMPLATE TYPE | RECIPIENT | SENDER |
|------------|----------|---------------|-----------|--------|
| Where cancel date is greater than 24 hours ago, cancellation reason is not enrollment related, and entry has INRM booking for application term. | 5pm, 24 hours | High Volume | ACTIVE | SHARE@USFCA.EDU |

**Copy**

Housing Cancellation Notice |
{EntryID.BookingID[EntryStatusEnum=5].RoomSpaceID.RoomBaseID.RoomLocationID.Description},
{EntryID.Booking[EntryStatusEnum=5].RoomSpaceID.Description} | Move-Out By:
{EntryID.BookingID[EntryStatusEnum=5].CheckOutDate}

Your On-Campus Housing is Cancelled
For The Current Term

Cancellation Reason: Personal Request

Room to Vacate:
{EntryID.BookingID[EntryStatusEnum=5].RoomSpaceID.RoomBaseID.RoomLocationID.Description},
{EntryID.Booking[EntryStatusEnum=5].RoomSpaceID.Description}

Move Out Deadline: {EntryID.BookingID[EntryStatusEnum=5].CheckOutDate}

STEPS TO MOVE OUT

1.  PLAN ahead by scheduling a meeting (48 hours in advance) with your RA to inspect your room for damages. If you are unable to schedule a time the room will be inspected in your absence, however you waive the right to contest charges for room damage.

2.  MOVE all of your belongings out of your room and clean your portion of the room. You can check out a blue wheeled cart at the front desk of your building to assist your move.

3.  MEET with your RA to inspect your room for damages. You may skip this step and proceed to check-out.

4.  CHECK-OUT by visiting the front desk of your building where your One Card will be decoded. This will remove key access to your room. Failure to complete this constitutes a failure to move-out and you may be charged for housing until this step is completed.

5.  REVIEW your student account at myUSF. You will be billed based on your final move-out date. For any billing-related questions please contact One Stop Enrollment & Financial Services

**Cancelled Upcoming Booking - Leaving USF**

**Version History**

| VERSION | CHANGES | DATE CREATED | AUTHOR(S) |
|---------|---------|--------------|-----------|
| 1.0 | Created | June 01, 2016 | Abel Murillo |
| | | | |
| | | | |

**Logic**

| CONDITIONS | SCHEDULE | TEMPLATE TYPE | RECIPIENT | SENDER |
|-----------|----------|---------------|-----------|--------|
| Where cancel date is greater than 24 hours ago, cancellation reason is enrollment related, and entry has RESV booking for application term. | 5pm, 24 hours | High Volume | ACTIVE | SHARE@USFCA.EDU |

**Copy**

Housing Cancellation Notice |  For The Upcoming Term

Your On-Campus Housing is Cancelled
For The Upcoming Term


Cancellation Reason: Leaving USF Main Campus


Hello {NameFirst} {NameLast},


According to our records, you have not checked in to your room which means that there are no further steps for you to complete. We only ask that you check your student account at myUSF and pay any housing related charges that may appear on your account. For any billing-related questions please contact One Stop Enrollment & Financial Services.

Cancelled Upcoming Booking - Personal Request

## Version History

| VERSION | CHANGES | DATE CREATED | AUTHOR(S) |
|---------|---------|--------------|-----------|
| 1.0 | Created | June 01, 2016 | Abel Murillo |
| | | | |
| | | | |

## Logic

| CONDITIONS | SCHEDULE | TEMPLATE TYPE | RECIPIENT | SENDER |
|------------|----------|---------------|-----------|--------|
| Where cancel date is greater than 24 hours ago, cancellation reason is not enrollment related, and entry has RESV booking for application term. | 5pm, 24 hours | High Volume | ACTIVE | SHARE@USFCA.EDU |

## Copy

Housing Cancellation Notice |  For The Upcoming Term

Your On-Campus Housing is Cancelled
For The Upcoming Term

Cancellation Reason: Personal Request

Hello {NameFirst} {NameLast},

According to our records, you have not checked in to your room which means that there are no further steps for you to complete. We only ask that you check your student account at myUSF and pay any housing related charges that may appear on your account. For any billing-related questions please contact One Stop Enrollment & Financial Services.

## Check In (Welcome Message)

### Version History

| VERSION | CHANGES | DATE CREATED | AUTHOR(S) |
|---------|---------|--------------|-----------|
| 1.0 | Created | June 01, 2016 | Abel Murillo |
| | | | |
| | | | |

### Logic

| CONDITIONS | SCHEDULE | TEMPLATE TYPE | RECIPIENT | SENDER |
|------------|----------|---------------|-----------|--------|
| Where check in date is greater than 24 hours ago and booking is INRM | 5pm, 24 hours | High Volume | ACTIVE | SHARE@USFCA.EDU |

### Copy

Welcome to {EntryID.Booking[EntryStatusEnum=5].RoomLocationID.Description}


Welcome to {EntryID.Booking[EntryStatusEnum=5].RoomLocationID.Description}
One More Step to Check-In...

Living on campus is a hallmark of the university experience. New adventures, lifelong relationships, and big ideas await. In the next couple of days, your resident advisor and live-in residence director will introduce themselves and welcome you to your new community.


To continue the check-in process, please log-in to USF Rooms to complete your Room Inventory and Roommate Agreement.

Your room inventory is an electronic form where you can record any damage that needs fixing or cleaning. Completing this step is important because when you check out at the end of the school year any room damages will be charged to your student account. The deadline to complete this is 7 days.

Your roommate agreement can help you and your roommate create mutual decisions about your shared living space.

## Early Arrivals

### Version History

| VERSION | CHANGES | DATE CREATED | AUTHOR(S) |
|---------|---------|--------------|-----------|
| 1.0 | Created | June 01, 2016 | Abel Murillo |
| | | | |
| | | | |

### Logic

| CONDITIONS | SCHEDULE | TEMPLATE TYPE | RECIPIENT | SENDER |
|------------|----------|---------------|-----------|--------|
| Where data modified billing is greater than 24 hours ago, booking is RESV, check in date is less than contract date, and term session start date is less than 130 days from today | 7pm, 24 hours | High Volume | ACTIVE | SHARE@USFCA.EDU |

### Copy

You've Been Approved for an Early Arrival


You've Been Granted an Early Arrival
You May Check-In Before Regular Move-In Day
Your Move-In Date: {EntryID.BookingID[EntryStatusEnum=2].CheckInDate} at 12noon

Hello {NameFirst} {NameLast},

You will be allowed to arrive before the normal move-in date that most students are subject to on {EntryID.BookingID[EntryStatusEnum=5].ContractDateStart}. You will still be held accountable for all rules and policies from the moment you check-in. You will not be charged for these additional dates.

In order to gain access to the building, you will need to have a One Card in your possession, so please plan accordingly. If you are unable to get a One Card before moving in, you will be given a temporary card for 24 hours at the front desk of your building.

Residence hall front desks may be short staffed during the summer so you may have to check-in at the residence hall hosting Summer School Housing, and not your building.

## Failed Arrivals

### Version History

| VERSION | CHANGES | DATE CREATED | AUTHOR(S) |
|---|---|---|---|
| 1.0 | Created | June 01, 2016 | Abel Murillo |
|  |  |  |  |
|  |  |  |  |

### Logic

| CONDITIONS | SCHEDULE | TEMPLATE TYPE | RECIPIENT | SENDER |
|---|---|---|---|---|
| Where reservation is RESV and check in date is between 1 day ago and 2 days ago | 7pm, 24 hours | High Volume | ACTIVE | SHARE@USFCA.EDU |

### Copy

Did You Forget to Check-In?

Did You Forget to Check-In?
Proceed to The {EntryID.BookingID[EntryStatusEnum=2].RoomSpaceID.RoomBaseID.RoomLocationID.Description} Front Desk ASAP

Reserved Room:
{EntryID.BookingID[EntryStatusEnum=2].RoomSpaceID.RoomBaseID.RoomLocationID.Description}, {EntryID.Booking[EntryStatusEnum=2].RoomSpaceID.Description}

Expected Check-In Date: {EntryID.BookingID[EntryStatusEnum=2].CheckInDate}

Hello {NameFirst} {NameLast},

According to our records, you have not checked in to your on campus room. Please proceed to the {EntryID.BookingID[EntryStatusEnum=2].RoomSpaceID.RoomBaseID.RoomLocationID.Description} front desk as soon as possible. Being properly checked-in ensures that you will continue to have ke card access to your room and building. If you are planning to arrive late, please respond to this email to let us know when you plan to check-in. If you are no longer in need of on-campus housing, please submit a housing contract cancellation request at USF Rooms.

If by chance, you are already residing in your room, please proceed to the front desk anyway so that we may correct any possible errors. We apologize for the inconvenience.

Thank you for your cooperation

## Failed Departures

### Version History

| VERSION | CHANGES | DATE CREATED | AUTHOR(S) |
|---------|---------|--------------|-----------|
| 1.0 | Created | June 01, 2016 | Abel Murillo |
| | | | |
| | | | |

### Logic

| CONDITIONS | SCHEDULE | TEMPLATE TYPE | RECIPIENT | SENDER |
|------------|----------|---------------|-----------|--------|
| Where reservation is RESV and check out date is between 1 day ago and 2 days ago | 7pm, 24 hours | High Volume | ACTIVE | SHARE@USFCA.EDU |

### Copy

Did You Forget to Check-Out?

Did You Forget to Check-Out?
Proceed to The
{EntryID.BookingID[EntryStatusEnum=5].RoomSpaceID.RoomBaseID.RoomLocationID.Description}
Front Desk ASAP


Room:
{EntryID.BookingID[EntryStatusEnum=5].RoomSpaceID.RoomBaseID.RoomLocationID.Description},
{EntryID.Booking[EntryStatusEnum=5].RoomSpaceID.Description}

Expected Check-Out Date: {EntryID.BookingID[EntryStatusEnum=5].CheckOutDate}


Hello {NameFirst} {NameLast},

According to our records, you have not checked out of your on-campus room. Please proceed to the
{EntryID.BookingID[EntryStatusEnum=2].RoomSpaceID.RoomBaseID.RoomLocationID.Description}
front desk as soon as possible. Being properly checked-out ensures that you are correctly billed for
housing.

## Late Stay

### Version History

| VERSION | CHANGES | DATE CREATED | AUTHOR(S) |
|---------|---------|--------------|-----------|
| 1.0 | Created | June 01, 2016 | Abel Murillo |
| | | | |
| | | | |

### Logic

| CONDITIONS | SCHEDULE | TEMPLATE TYPE | RECIPIENT | SENDER |
|------------|----------|---------------|-----------|--------|
| Where data modified billing is greater than 24 hours ago, booking is INRM, check out date is greater than contract end date, and term session start end is less than 130 days from today | 7pm, 24 hours | High Volume | ACTIVE | SHARE@USFCA.EDU |

### Copy

You've Been Approved for a Late Stay


You've Been Granted a Late Stay
You May Check Out After The Move-Out Deadline
Your Move-Out Date: {EntryID.BookingID[EntryStatusEnum=5].CheckOutDate} at 12noon

Hello {NameFirst} {NameLast},

You will be allowed to stay past the move-out deadline. You will still be held accountable to all rules and policies until you check out.


In order to continue accessing the building after the move out deadline, you will need to have your One Card re-encoded at your residence hall front desk between 12noon and 2:00pm on {EntryID.BookingID[EntryStatusEnum=5].ContractDateEnd}.  If you fail to do this, you will be unable to use your One Card to gain access into your residence hall and room.

## Room Reservation - First of Term (Current Term)

### Version History

| VERSION | CHANGES | DATE CREATED | AUTHOR(S) |
|---------|---------|--------------|-----------|
| 1.0 | Created | June 01, 2016 | Abel Murillo |
| | | | |
| | | | |

### Logic

| CONDITIONS | SCHEDULE | TEMPLATE TYPE | RECIPIENT | SENDER |
|------------|----------|---------------|-----------|--------|
| Booking creation date is greater than 24 hours ago, entry status is RESV, and term session check in date is less than today | 5pm, 24 hours | Introductory | ACTIVE | SHARE@USFCA.EDU |

### Copy

Welcome to On Campus Housing!


Welcome to On-Campus Housing!
Your Room Is Reserved for {EntryID.Booking[EntryStatusEnum=2].TermSessionID.TermID.Description}
Hello {NameFirst} {NameLast},

We are excited you will be living on campus! You can immediately proceed to the front desk of your residence hall to check-in to your room. To find the address of your room, as well other details like floor plans and the names of your new roommates, please log in to USF Rooms. If you require parking, please refer to parking information here. If your plans have changed and you no longer require a room, please cancel your housing at USF Rooms so that we can make your room available to another student.


What's next?

Make plans to arrive at USF, including deciding what items to bring.
Contact your roommate to discuss living arrangements by messaging them at USF Rooms.
Be aware of payment deadlines and payment methods for housing.
We will see you soon!

## Room Reservation - First of Term (Upcoming Term)

### Version History

| VERSION | CHANGES | DATE CREATED | AUTHOR(S) |
|---------|---------|--------------|-----------|
| 1.0 | Created | June 01, 2016 | Abel Murillo |
| | | | |
| | | | |

### Logic

| CONDITIONS | SCHEDULE | TEMPLATE TYPE | RECIPIENT | SENDER |
|------------|----------|---------------|-----------|--------|
| Booking creation date is greater than 24 hours ago, entry status is RESV, and term session check in date is greater than today | 5pm, 24 hours | Introductory | ACTIVE | SHARE@USFCA.EDU |

### Copy

Welcome to On Campus Housing!

Welcome to On-Campus Housing!
Your Room Is Reserved for {EntryID.Booking[EntryStatusEnum=2].TermSessionID.TermID.Description}
Hello {NameFirst} {NameLast},

We are excited you will be living on campus! To see the details of your room like your check-in date, floor plans, and the names of your new roommates, please log in to USF Rooms. If your plans have changed and you no longer require a room, please be sure to cancel your housing at USF Rooms so that we can make your room available to another student.

What's next?

Be aware of any important and upcoming dates.
Make plans to arrive at USF, including deciding what items to bring.
Contact your roommate to discuss living arrangements by messaging them at USF Rooms.
Watch your email for move-in instructions & move-in timeslots. To help with crowd control, we will be asking you to arrive at a particular time during move-in weekend. If you need to arrive early because of a special orientation or academic program, we will reach out to you once your early arrival has been approved.
Be aware of payment deadlines and payment methods for housing.
We will see you soon!

![USF Student Housing and Residential Education]

## Room Reservation - Reassigned (Current term)

### Version History

| VERSION | CHANGES | DATE CREATED | AUTHOR(S) |
|---------|---------|--------------|-----------|
| 1.0 | Created | June 01, 2016 | Abel Murillo |
| | | | |
| | | | |

### Logic

| CONDITIONS | SCHEDULE | TEMPLATE TYPE | RECIPIENT | SENDER |
|-----------|----------|---------------|-----------|--------|
| Booking creation date is greater than 24 hours ago, entry status is RESV, entry has CNCL booking equal to current term, entry does not have an INRM booking equal to current term, and term session check in date is less than today | 5pm, 24 hours | Introductory | ACTIVE | SHARE@USFCA.EDU |

### Copy

You've Been Reassigned

You've Been Reassigned
Your Room Is Reserved for {EntryID.Booking[EntryStatusEnum=2].TermSessionID.TermID.Description}
Hello {NameFirst} {NameLast},


Your room assignment has been updated. Please log in to USF Rooms to view your room and roommate details.

## Room Reservation - Reassigned (Upcoming Term)

### Version History

| VERSION | CHANGES | DATE CREATED | AUTHOR(S) |
|---|---|---|---|
| 1.0 | Created | June 01, 2016 | Abel Murillo |
| | | | |
| | | | |

### Logic

| CONDITIONS | SCHEDULE | TEMPLATE TYPE | RECIPIENT | SENDER |
|---|---|---|---|---|
| Booking creation date is greater than 24 hours ago, entry status is RESV, entry has CNCL booking equal to upcoming term, entry does not have an INRM booking equal to upcoming term, and term session check in date is greater than today | 5pm, 24 hours | High Volume | ACTIVE | SHARE@USFCA.EDU |

### Copy

You've Been Reassigned

You've Been Reassigned
Your Room Is Reserved for {EntryID.Booking[EntryStatusEnum=2].TermSessionID.TermID.Description}
Hello {NameFirst} {NameLast},


Your room assignment has been updated. Please log in to USF Rooms to view your room and roommate details.

**Upcoming Arrivals**

### Version History

| VERSION | CHANGES | DATE CREATED | AUTHOR(S) |
|---------|---------|--------------|-----------|
| 1.0 | Created | June 01, 2016 | Abel Murillo |
| | | | |
| | | | |

### Logic

| CONDITIONS | SCHEDULE | TEMPLATE TYPE | RECIPIENT | SENDER |
|------------|----------|---------------|-----------|--------|
| Entry status is RESV, and check in date is between 3 days from now and 4 days from now | 9am, 24 hours | High Volume | ACTIVE | SHARE@USFCA.EDU |

### Copy

Your Check-In Date is Approaching


Your Check-In Date is Approaching
Just a Friendly Reminder


Reserved Room:
{EntryID.BookingID[EntryStatusEnum=2].RoomSpaceID.RoomBaseID.RoomLocationID.Description},
{EntryID.Booking[EntryStatusEnum=2].RoomSpaceID.Description}

Expected Check-In Date: {EntryID.BookingID[EntryStatusEnum=2].CheckInDate}

## Upcoming Departures

### Version History

| VERSION | CHANGES | DATE CREATED | AUTHOR(S) |
|---------|---------|--------------|-----------|
| 1.0 | Created | June 01, 2016 | Abel Murillo |
| | | | |
| | | | |

### Logic

| CONDITIONS | SCHEDULE | TEMPLATE TYPE | RECIPIENT | SENDER |
|------------|----------|---------------|-----------|--------|
| Entry status is RESV, and check out date is between 3 days from now and 4 days from now | 9am, 24 hours | High Volume | ACTIVE | SHARE@USFCA.EDU |

### Copy

Your Check-Out Date is Approaching


Your Check-Out Date is Approaching
Just a Friendly Reminder


Room:
{EntryID.BookingID[EntryStatusEnum=5].RoomSpaceID.RoomBaseID.RoomLocationID.Description},
{EntryID.Booking[EntryStatusEnum=5].RoomSpaceID.Description}

Expected Check-Out Date: {EntryID.BookingID[EntryStatusEnum=5].CheckOutDate}

![USF logo] Student Housing and Residential Education

# Resources

## Overdue Equipment

### Version History

| VERSION | CHANGES | DATE CREATED | AUTHOR(S) |
|---|---|---|---|
| 1.0 | Created | June 01, 2016 | Abel Murillo |
| | | | |
| | | | |

### Logic

| CONDITIONS | SCHEDULE | TEMPLATE TYPE | RECIPIENT | SENDER |
|---|---|---|---|---|
| Where non-key card resource booking end date is greater than 24 hours ago | 11am, 24 hours | High Volume | ACTIVE | SHARE@USFCA.EDU |

### Copy

Your Checked-Out Equipment is Overdue

Your Checked-Out Equipment Is Overdue

Please Return It to Your Residence Hall Front Desk
You are receiving this email to notify you of overdue equipment. Please return the equipment to the residence hall front desk from where you checked it out as soon as possible.

**Overdue Lock Out Card**

## Version History

| VERSION | CHANGES | DATE CREATED | AUTHOR(S) |
|---------|---------|--------------|-----------|
| 1.0 | Created | June 01, 2016 | Abel Murillo |
| | | | |
| | | | |

## Logic

| CONDITIONS | SCHEDULE | TEMPLATE TYPE | RECIPIENT | SENDER |
|------------|----------|---------------|-----------|--------|
| Where lock out card resource booking end date is greater than 24 hours ago | 11am, 24 hours | High Volume | ACTIVE | SHARE@USFCA.EDU |

## Copy

Your Lock-Out Card is Overdue

Your Lock-Out Card is Overdue

Please Return It to Your Residence Hall Front Desk

You are receiving this email to notify you that your lock out card is overdue. Please be aware that once that card is 30 minutes late, you may be assessed a $15 charge. After 24 hours you may be assessed a $30 replacement fee and the lock-out card will be deactivated.

**Overdue Temporary Card**

## Version History

| VERSION | CHANGES | DATE CREATED | AUTHOR(S) |
|---------|---------|--------------|-----------|
| 1.0 | Created | June 01, 2016 | Abel Murillo |
| | | | |
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## Logic

| CONDITIONS | SCHEDULE | TEMPLATE TYPE | RECIPIENT | SENDER |
|------------|----------|---------------|-----------|--------|
| Where temporary card resource booking end date is greater than 24 hours ago | 11am, 24 hours | High Volume | ACTIVE | SHARE@USFCA.EDU |

## Copy

Your Temporary Key Card is Overdue


Your Temporary Key Card is Overdue

Please Return It to Your Residence Hall Front Desk

You are receiving this email to notify you that your temporary key card is overdue. Please be aware that once your card is 24 hours late you may be assessed a $30 replacement fee and the lock-out card will be deactivated

# Room Change

## Room Change in Current Term

### Version History

| VERSION | CHANGES | DATE CREATED | AUTHOR(S) |
|---------|---------|--------------|-----------|
| 1.0 | Created | June 01, 2016 | Abel Murillo |
| | | | |
| | | | |

### Logic

| CONDITIONS | SCHEDULE | TEMPLATE TYPE | RECIPIENT | SENDER |
|------------|----------|---------------|-----------|--------|
| Where students has a pending room change | 5pm, 24 hours | High Volume | ACTIVE | SHARE@USFCA.EDU |

### Copy

Room Change Notice | {EntryID.Booking[EntryStatusEnum=5].RoomSpaceID.Description} to {EntryID.Booking[EntryStatusEnum=2].RoomSpaceID.Description} | Deadline: {EntryID.BookingID[EntryStatusEnum=5].CheckOutDate} | {NameFirst} {NameLast}

Your Room Change Is Approved
Please Follow The Steps Listed Below

New Room:
{EntryID.Booking[EntryStatusEnum=2].RoomSpaceID.RoomBaseID.RoomLocationID.Description}, {EntryID.Booking[EntryStatusEnum=2].RoomSpaceID.Description}

Move Out Deadline: {EntryID.Booking[EntryStatusEnum=5].CheckOutDate}

STEPS TO MOVE

1.  PLAN ahead by scheduling a meeting (48 hours in advance) with your RA to inspect your room {EntryID.Booking[EntryStatusEnum=5].RoomSpaceID.RoomBaseID.RoomLocationID.Description}, {EntryID.Booking[EntryStatusEnum=5].RoomSpaceID.Description} for damages. If you are unable to schedule a time the room will be inspected in your absence, however you waive the right to contest charges for room damage. Also, consider contacting your new roommate by visiting USF Rooms.

2.  GET A TEMP CARD to your new room at the front desk of your new building {EntryID.Booking[EntryStatusEnum=2].RoomSpaceID.RoomBaseID.RoomLocationID.Description}. The temp card expires in 24 hours, so plan your move accordingly.

3. MOVE all of your belongings out of your room and clean your portion of the room. You can check out a blue wheeled cart at the front desk of your building to assist your move.

4. MEET with your RA to inspect your room for damages. You may skip this step and proceed to check-out.

5. CHECK-OUT at the front desk of your old building ({EntryID.Booking[EntryStatusEnum=5].RoomSpaceID.RoomBaseID.RoomLocationID.Description}) to have your One Card access removed.

6. CHECK-IN at the front desk of your new building ({EntryID.Booking[EntryStatusEnum=2].RoomSpaceID.RoomBaseID.RoomLocationID.Description}) to have your One Card encoded with key access.

7. ROOM INSPECTION should be performed within 7 days of checking-in at USF Rooms. Please accept the condition of your new room and furniture, or make any notes of damages.

8. ROOMMATE AGREEMENTS are a terrific way to create harmony amongst your new roommates. Log-in to USF Rooms to complete a mutual understanding about living arrangements with your new roommates.

9. REVIEW your student account at myUSF. You will be billed based on your final move-out date. For any billing-related questions please contact One Stop Enrollment & Financial Services

# Room Offer

## Room Offers (3 Days left)

**Version History**

| VERSION | CHANGES | DATE CREATED | AUTHOR(S) |
|---|---|---|---|
| 1.0 | Created | June 01, 2016 | Abel Murillo |
| | | | |
| | | | |

**Logic**

| CONDITIONS | SCHEDULE | TEMPLATE TYPE | RECIPIENT | SENDER |
|---|---|---|---|---|
| Where Entry Status is TENT and booking creation date is between 96 hours ago and 120 hours ago | 6pm, 24 hours | High Volume | ACTIVE | SHARE@USFCA.EDU |

**Copy**

USF Housing Offer |  For {EntryID.Booking[EntryStatusEnum=1].TermSessionID.TermID.Description}
You've Been Offered On-Campus Housing
For {EntryID.Booking[EntryStatusEnum=1].TermSessionID.TermID.Description}
Offered Room: {EntryID.Booking[EntryStatusEnum=1].RoomSpaceID.Description}
Deadline to Respond: 3 Days from the date of this email

Hello {NameFirst} {NameLast},

We would like to offer you an on-campus room at USF! You can accept or decline your room offer, as well see the details of the room, like floor plans and your potential roommates by logging in to USF Rooms. Please be aware that you have 3 Days from the date of this email to respond before the offer expires.

What happens if I decline?
You may decline the offer without financial penalty, but declining a room offer will move you back to the end of the waitlist, and you will have to wait once again for the next available room.

What happens if I accept?
If you accept the offer, you will secure on-campus housing and your student account will be billed accordingly. We will also send you move-in instructions.

What happens if I do nothing?
After 3 days, your offer will expire and you will be placed back at the end of the waitlist, and you will have to wait once again for the next available room.

**Room Offers (5 Days left)**

**Version History**

| VERSION | CHANGES | DATE CREATED | AUTHOR(S) |
|---------|---------|--------------|-----------|
| 1.0 | Created | June 01, 2016 | Abel Murillo |
| | | | |
| | | | |

**Logic**

| CONDITIONS | SCHEDULE | TEMPLATE TYPE | RECIPIENT | SENDER |
|------------|----------|---------------|-----------|--------|
| Where Entry Status is TENT and booking creation date is between 48 hours ago and 72 hours ago | 6pm, 24 hours | High Volume | ACTIVE | SHARE@USFCA.EDU |

**Copy**

USF Housing Offer |  For {EntryID.Booking[EntryStatusEnum=1].TermSessionID.TermID.Description}

You've Been Offered On-Campus Housing
For {EntryID.Booking[EntryStatusEnum=1].TermSessionID.TermID.Description}
Offered Room: {EntryID.Booking[EntryStatusEnum=1].RoomSpaceID.Description}
Deadline to Respond: 5 Days from the date of this email

Hello {NameFirst} {NameLast},

We would like to offer you an on-campus room at USF! You can accept or decline your room offer, as well see the details of the room, like floor plans and your potential roommates by logging in to USF Rooms. Please be aware that you have 5 Days from the date of this email to respond before the offer expires.

What happens if I decline?
You may decline the offer without financial penalty, but declining a room offer will move you back to the end of the waitlist, and you will have to wait once again for the next available room.

What happens if I accept?
If you accept the offer, you will secure on-campus housing and your student account will be billed accordingly. We will also send you move-in instructions.

What happens if I do nothing?
After 5 days, your offer will expire and you will be placed back at the end of the waitlist, and you will have to wait once again for the next available room.

## Room Offers (7 Days left)

### Version History

| VERSION | CHANGES | DATE CREATED | AUTHOR(S) |
|---------|---------|--------------|-----------|
| 1.0 | Created | June 01, 2016 | Abel Murillo |
| | | | |
| | | | |

### Logic

| CONDITIONS | SCHEDULE | TEMPLATE TYPE | RECIPIENT | SENDER |
|------------|----------|---------------|-----------|--------|
| Where Entry Status is TENT and booking creation date is between today and 24 hours ago | 6pm, 24 hours | High Volume | ACTIVE | SHARE@USFCA.EDU |

### Copy

USF Housing Offer |  For {EntryID.Booking[EntryStatusEnum=1].TermSessionID.TermID.Description}

You've Been Offered On-Campus Housing
For {EntryID.Booking[EntryStatusEnum=1].TermSessionID.TermID.Description}
Offered Room: {EntryID.Booking[EntryStatusEnum=1].RoomSpaceID.Description}
Deadline to Respond: 7 Days from the date of this email

Hello {NameFirst} {NameLast},

We would like to offer you an on-campus room at USF! You can accept or decline your room offer, as well see the details of the room, like floor plans and your potential roommates by logging in to USF Rooms. Please be aware that you have 7 Days from the date of this email to respond before the offer expires.

What happens if I decline?
You may decline the offer without financial penalty, but declining a room offer will move you back to the end of the waitlist, and you will have to wait once again for the next available room.

What happens if I accept?
If you accept the offer, you will secure on-campus housing and your student account will be billed accordingly. We will also send you move-in instructions.

What happens if I do nothing?
After 7 days, your offer will expire and you will be placed back at the end of the waitlist, and you will have to wait once again for the next available room.

# Roommate

## Roommate Arrival (In Current Term)

### Version History

| VERSION | CHANGES | DATE CREATED | AUTHOR(S) |
|---|---|---|---|
| 1.0 | Created | June 01, 2016 | Abel Murillo |
| | | | |
| | | | |

### Logic

| CONDITIONS | SCHEDULE | TEMPLATE TYPE | RECIPIENT | SENDER |
|---|---|---|---|---|
| Where a new entry has a RESV booking in another entry's room base where they are INRM | 5:30pm, 24 hours | High Volume | ACTIVE | SHARE@USFCA.EDU |

### Copy

You Have a New Roommate

You Have A New Roommate

Who Is Eligible to Check-In Today
You are receiving this email to notify you of a new roommate moving into your room.  Please make sure that your belongings are confined to your portion of the room. You can log in to USF Rooms to contact your roommate ahead of their arrival, as well create a new roommate agreement.

## Roommate Departure (In Current Term)

### Version History

| VERSION | CHANGES | DATE CREATED | AUTHOR(S) |
|---------|---------|--------------|-----------|
| 1.0 | Created | June 01, 2016 | Abel Murillo |
| | | | |
| | | | |

### Logic

| CONDITIONS | SCHEDULE | TEMPLATE TYPE | RECIPIENT | SENDER |
|------------|----------|---------------|-----------|--------|
| Where a new entry has a RESV booking in another entry's room base where they are INRM | 5:30pm, 24 hours | High Volume | ACTIVE | SHARE@USFCA.EDU |

### Copy

Your Roommate is Departing


Your Roommate Is Departing
Who Is Eligible to Check-Out Today
We are writing you to let you know that your roommate will be moving out of your room. Please remember that a new roommate may be assigned to the newly opened space at any time, and we ask that you keep personal belongings confined to your portion of the room. You can view the details of your roommate(s) and contact them at USF Rooms.

## GRAPHICAL MOCK-UPS

**Introductory Template**



**High Volume Template**
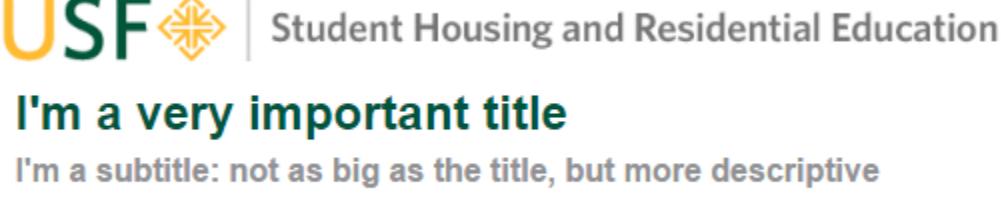
# HTML TEMPLATES

## Introductory Template

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<P STYLE="FONT-SIZE: 14PX; MARGIN: 0PX; LINE-HEIGHT: 17PX">ALSO, LOTS OF INCOMPETENCE. KNOW WHY THEY SAY, "U STAY FOREVER?" BECAUSE THESE PEOPLE ARE UNEMPLOYABLE ANYHWERE ELSE SO THEY HAVE NO WHERE TO GO. PEOPLE HERE ARE STUPID, OVERREACTIONARY CHILDREN WHO ALL DESERVE EACH OTHER...THEY'LL JUMP OFF A CLIFF TOGETHER, AND NEVER ASK, WHY ARE WE DOING THIS?</P>

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## High-Volume Template

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<P STYLE="FONT-SIZE: 14PX; MARGIN: 0PX; LINE-HEIGHT: 17PX">LOREM IPSUM. </P>

<P STYLE="FONT-SIZE: 14PX; MARGIN: 0PX; LINE-HEIGHT: 17PX">&NBSP;</P>

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# SQL QUERIES

## Applications

### Apply for Housing

SELECT DISTINCT [ENTRY].ENTRYID, [ENTRY].DATECREATED, [ENTRY].ID3, [ENTRY_ENTRYAPPLICATION_4EE3A].ENTRYAPPLICATIONID

FROM DBO.[ENTRY]

LEFT OUTER JOIN DBO.[ENTRYAPPLICATION] [ENTRY_ENTRYAPPLICATION_4EE3A] ON ( ([ENTRY].ENTRYID = [ENTRY_ENTRYAPPLICATION_4EE3A].ENTRYID)

AND ( ([ENTRY_ENTRYAPPLICATION_4EE3A].ENTRYAPPLICATIONID > 0) ) )

WHERE  ( ( ( ([ENTRY].DATECREATED > DATEADD(HOUR, -24, GETDATE())) )

AND  ( ([ENTRY].ID3  NOT LIKE '555' + '%') )

AND  ( ([ENTRY_ENTRYAPPLICATION_4EE3A].ENTRYAPPLICATIONID IS NULL) )  )

AND  ( ([ENTRY].CATEGORYID IN ((SELECT [CATEGORY_PERM_TABLE].CATEGORYID

FROM DBO.[CATEGORYPERMISSION] [CATEGORY_PERM_TABLE]

WHERE  ( ([CATEGORY_PERM_TABLE].ACCESSTYPEENUM  = 0)

AND ([CATEGORY_PERM_TABLE].SECURITYGROUPID IN (0, 1, 19, 54, 51)) )

)))) )

**Cancelled Application  - Leaving USF (Academic Year)**

SELECT DISTINCT [Entry].EntryID, [Entry_EntryApplication].CancelDate, (CASE WHEN ( ([Entry_EntryApplication].CancelDate  IS NULL) ) THEN 0

 ELSE 1 END) AS [HasCancelDate], [Entry_EntryApplication_Term_lkp].Description, [Entry_EntryApplication].TermID, [Entry_Booking_083d7_TermSession_lkp].TermID AS [TermID1], [Entry_EntryApplication].PortalTrackingOnly, [Entry_EntryApplication].ClassificationID, [Entry_EntryApplication_EntryApplicationCustomField_50].ValueString AS [Cancellation Reason]

 FROM dbo.[Entry]

 INNER JOIN dbo.[EntryApplication] [Entry_EntryApplication] ON ( ([Entry].EntryID = [Entry_EntryApplication].EntryID) )

 INNER JOIN dbo.[Term] [Entry_EntryApplication_Term_lkp] ON ( ([Entry_EntryApplication].TermID = [Entry_EntryApplication_Term_lkp].TermID)

 AND ( ([Entry_EntryApplication_Term_lkp].CategoryID IN ((SELECT [Category_Perm_Table].CategoryID

 FROM dbo.[CategoryPermission] [Category_Perm_Table]

 WHERE ( ([Category_Perm_Table].AccessTypeEnum = 0)

 AND ([Category_Perm_Table].SecurityGroupID IN (0, 1, 19, 54, 51)) )

 ))) ) )

 LEFT OUTER JOIN dbo.[Booking] [Entry_Booking_083d7] ON ( ([Entry].EntryID = [Entry_Booking_083d7].EntryID)

 AND ( ([Entry_Booking_083d7].BookingID > 0) ) )

 LEFT OUTER JOIN [snRez0_Main].dbo.[TermSession] [Entry_Booking_083d7_TermSession_lkp] ON ( ([Entry_Booking_083d7].TermSessionID = [Entry_Booking_083d7_TermSession_lkp].TermSessionID) )

 INNER JOIN dbo.[EntryApplicationCustomField] [Entry_EntryApplication_EntryApplicationCustomField_50] ON ( ([Entry_EntryApplication].EntryApplicationID = [Entry_EntryApplication_EntryApplicationCustomField_50].EntryApplicationID)

 AND ([Entry_EntryApplication_EntryApplicationCustomField_50].CustomFieldDefinitionID = 50) )

 WHERE ( ( ( ([Entry_EntryApplication].CancelDate > DateAdd(Hour, -24, GETDATE())) )

 AND ( (((CASE WHEN ( ([Entry_EntryApplication].CancelDate  IS NULL) ) THEN 0

 ELSE 1 END) = 1) )

 AND ( ([Entry_EntryApplication_Term_lkp].Description  LIKE '%' + 'Academic Year' + '%') )

 AND ( ([Entry_Booking_083d7_TermSession_lkp].TermID <> [Entry_EntryApplication].TermID)

 OR ([Entry_Booking_083d7_TermSession_lkp].TermID IS NULL) )

AND ( ([ENTRY_ENTRYAPPLICATION].PORTALTRACKINGONLY = 0) )

AND ( ([ENTRY_ENTRYAPPLICATION].CLASSIFICATIONID NOT IN (3, 6, 4)) )

AND ( ([ENTRY_ENTRYAPPLICATION_ENTRYAPPLICATIONCUSTOMFIELD_50].VALUESTRING LIKE '%' + 'CENSUS DATE' + '%')

OR ([ENTRY_ENTRYAPPLICATION_ENTRYAPPLICATIONCUSTOMFIELD_50].VALUESTRING LIKE '%' + 'GRADUATION' + '%')

OR ([ENTRY_ENTRYAPPLICATION_ENTRYAPPLICATIONCUSTOMFIELD_50].VALUESTRING LIKE '%' + 'LEAVING USF' + '%')

OR ([ENTRY_ENTRYAPPLICATION_ENTRYAPPLICATIONCUSTOMFIELD_50].VALUESTRING LIKE '%' + 'CONDUCT' + '%')

OR ([ENTRY_ENTRYAPPLICATION_ENTRYAPPLICATIONCUSTOMFIELD_50].VALUESTRING LIKE '%' + 'STUDY ABROAD' + '%') ) )

AND ( ([ENTRY].CATEGORYID IN ((SELECT [CATEGORY_PERM_TABLE].CATEGORYID

 FROM DBO.[CATEGORYPERMISSION] [CATEGORY_PERM_TABLE]

 WHERE ( ([CATEGORY_PERM_TABLE].ACCESSTYPEENUM = 0)

AND ([CATEGORY_PERM_TABLE].SECURITYGROUPID IN (0, 1, 19, 54, 51)) )

))) ) )

 ORDER BY CANCELDATE DESC

## Cancelled Application  - Leaving USF (Summer)

SELECT DISTINCT [Entry].EntryID, [Entry_EntryApplication].CancelDate, (CASE WHEN (
([Entry_EntryApplication].CancelDate  IS NULL) )  THEN 0

 ELSE 1 END) AS [HasCancelDate], [Entry_EntryApplication_Term_lkp].Description, [Entry_EntryApplication].TermID,
[Entry_Booking_083d7_TermSession_lkp].TermID AS [TermID1], [Entry_EntryApplication].PortalTrackingOnly,
[Entry_EntryApplication_EntryApplicationCustomField_50].ValueString AS [Cancellation Reason]

 FROM dbo.[Entry]

 INNER JOIN dbo.[EntryApplication] [Entry_EntryApplication] ON ( ([Entry].EntryID =
[Entry_EntryApplication].EntryID) )

 INNER JOIN dbo.[Term] [Entry_EntryApplication_Term_lkp] ON ( ([Entry_EntryApplication].TermID =
[Entry_EntryApplication_Term_lkp].TermID)

 AND ( ([Entry_EntryApplication_Term_lkp].CategoryID IN ((SELECT [Category_Perm_Table].CategoryID

 FROM dbo.[CategoryPermission] [Category_Perm_Table]

 WHERE ( ([Category_Perm_Table].AccessTypeEnum  = 0)

 AND ([Category_Perm_Table].SecurityGroupID IN (0, 1, 19, 54, 51)) )

 ))) ) )

 LEFT OUTER JOIN dbo.[Booking] [Entry_Booking_083d7] ON ( ([Entry].EntryID  = [Entry_Booking_083d7].EntryID)

 AND ( ([Entry_Booking_083d7].BookingID  > 0) ) )

 LEFT OUTER JOIN [snRez0_Main].dbo.[TermSession] [Entry_Booking_083d7_TermSession_lkp] ON (
([Entry_Booking_083d7].TermSessionID = [Entry_Booking_083d7_TermSession_lkp].TermSessionID) )

 INNER JOIN dbo.[EntryApplicationCustomField] [Entry_EntryApplication_EntryApplicationCustomField_50] ON (
([Entry_EntryApplication].EntryApplicationID =
[Entry_EntryApplication_EntryApplicationCustomField_50].EntryApplicationID)

 AND ([Entry_EntryApplication_EntryApplicationCustomField_50].CustomFieldDefinitionID = 50) )

 WHERE ( ( ( ([Entry_EntryApplication].CancelDate  > DateAdd(Hour, -24, GETDATE())) )

 AND ( (((CASE WHEN ( ([Entry_EntryApplication].CancelDate  IS NULL) )  THEN 0

 ELSE 1 END) = 1) )

 AND ( ([Entry_EntryApplication_Term_lkp].Description  LIKE '%' + 'Summer' + '%') )

 AND ( ([Entry_Booking_083d7_TermSession_lkp].TermID <> [Entry_EntryApplication].TermID)

 OR ([Entry_Booking_083d7_TermSession_lkp].TermID IS NULL) )

 AND ( ([Entry_EntryApplication].PortalTrackingOnly  = 0) )

---

AND ( ([ENTRY_ENTRYAPPLICATION_ENTRYAPPLICATIONCUSTOMFIELD_50].VALUESTRING LIKE '%' + 'CENSUS DATE' + '%')

OR ([ENTRY_ENTRYAPPLICATION_ENTRYAPPLICATIONCUSTOMFIELD_50].VALUESTRING LIKE '%' + 'GRADUATION' + '%')

OR ([ENTRY_ENTRYAPPLICATION_ENTRYAPPLICATIONCUSTOMFIELD_50].VALUESTRING LIKE '%' + 'LEAVING USF' + '%')

OR ([ENTRY_ENTRYAPPLICATION_ENTRYAPPLICATIONCUSTOMFIELD_50].VALUESTRING LIKE '%' + 'CONDUCT' + '%')

OR ([ENTRY_ENTRYAPPLICATION_ENTRYAPPLICATIONCUSTOMFIELD_50].VALUESTRING LIKE '%' + 'STUDY ABROAD' + '%') ) )

AND ( ([ENTRY].CATEGORYID IN ((SELECT [CATEGORY_PERM_TABLE].CATEGORYID

 FROM DBO.[CATEGORYPERMISSION] [CATEGORY_PERM_TABLE]

 WHERE ( ([CATEGORY_PERM_TABLE].ACCESSTYPEENUM = 0)

AND ([CATEGORY_PERM_TABLE].SECURITYGROUPID IN (0, 1, 19, 54, 51)) )

))) ) )

 ORDER BY CANCELDATE DESC

## Cancelled Application  - Personal Request (Academic Year)

SELECT DISTINCT [Entry].EntryID, [Entry_EntryApplication].CancelDate, (CASE WHEN (
([Entry_EntryApplication].CancelDate  IS NULL) ) THEN 0

 ELSE 1 END) AS [HasCancelDate], [Entry_EntryApplication_Term_lkp].Description, [Entry_EntryApplication].TermID,
[Entry_Booking_083d7_TermSession_lkp].TermID AS [TermID1], [Entry_EntryApplication].PortalTrackingOnly,
[Entry_EntryApplication].ClassificationID, [Entry_EntryApplication_EntryApplicationCustomField_50].ValueString AS
[Cancellation Reason]

 FROM dbo.[Entry]

 INNER JOIN dbo.[EntryApplication] [Entry_EntryApplication] ON ( ([Entry].EntryID =
[Entry_EntryApplication].EntryID) )

 INNER JOIN dbo.[Term] [Entry_EntryApplication_Term_lkp] ON ( ([Entry_EntryApplication].TermID =
[Entry_EntryApplication_Term_lkp].TermID)

 AND ( ([Entry_EntryApplication_Term_lkp].CategoryID IN ((SELECT [Category_Perm_Table].CategoryID

 FROM dbo.[CategoryPermission] [Category_Perm_Table]

 WHERE ( ([Category_Perm_Table].AccessTypeEnum  = 0)

 AND ([Category_Perm_Table].SecurityGroupID IN (0, 1, 19, 54, 51)) )

 )))) )

 LEFT OUTER JOIN dbo.[Booking] [Entry_Booking_083d7] ON ( ([Entry].EntryID = [Entry_Booking_083d7].EntryID)

 AND ( ([Entry_Booking_083d7].BookingID > 0) ) )

 LEFT OUTER JOIN [snRez0_Main].dbo.[TermSession] [Entry_Booking_083d7_TermSession_lkp] ON (
([Entry_Booking_083d7].TermSessionID = [Entry_Booking_083d7_TermSession_lkp].TermSessionID) )

 INNER JOIN dbo.[EntryApplicationCustomField] [Entry_EntryApplication_EntryApplicationCustomField_50] ON (
([Entry_EntryApplication].EntryApplicationID =
[Entry_EntryApplication_EntryApplicationCustomField_50].EntryApplicationID)

 AND ([Entry_EntryApplication_EntryApplicationCustomField_50].CustomFieldDefinitionID = 50) )

 WHERE ( ( ( ([Entry_EntryApplication].CancelDate > DateAdd(Hour, -24, GETDATE())) )

 AND ( (((CASE WHEN ( ([Entry_EntryApplication].CancelDate  IS NULL) ) THEN 0

 ELSE 1 END) = 1) )

 AND ( ([Entry_EntryApplication_Term_lkp].Description  LIKE '%' + 'Academic Year' + '%') )

 AND ( ([Entry_Booking_083d7_TermSession_lkp].TermID <> [Entry_EntryApplication].TermID)

 OR ([Entry_Booking_083d7_TermSession_lkp].TermID IS NULL) )

AND ( ([Entry_EntryApplication].PortalTrackingOnly = 0) )

AND ( ([Entry_EntryApplication].ClassificationID NOT IN (3, 6, 4)) )

AND ( ([Entry_EntryApplication_EntryApplicationCustomField_50].ValueString LIKE '%' + 'Financial' + '%')

OR ([Entry_EntryApplication_EntryApplicationCustomField_50].ValueString LIKE '%' + 'Medical' + '%')

OR ([Entry_EntryApplication_EntryApplicationCustomField_50].ValueString LIKE '%' + 'No Housing Available' + '%')

OR ([Entry_EntryApplication_EntryApplicationCustomField_50].ValueString LIKE '%' + 'Off Campus' + '%')

OR ([Entry_EntryApplication_EntryApplicationCustomField_50].ValueString LIKE '%' + 'Other' + '%')

OR ([Entry_EntryApplication_EntryApplicationCustomField_50].ValueString ='') ) )

AND ( ([Entry].CategoryID IN ((SELECT [Category_Perm_Table].CategoryID

 FROM dbo.[CategoryPermission] [Category_Perm_Table]

 WHERE ( ([Category_Perm_Table].AccessTypeEnum = 0)

 AND ([Category_Perm_Table].SecurityGroupID IN (0, 1, 19, 54, 51)) )

))) ) )

 ORDER BY CancelDate DESC

## Cancelled Application  - Personal Request (Summer)

SELECT DISTINCT [ENTRY].ENTRYID, [ENTRY_ENTRYAPPLICATION].CANCELDATE, (CASE WHEN (
([ENTRY_ENTRYAPPLICATION].CANCELDATE  IS NULL) ) THEN 0

 ELSE 1 END) AS [HASCANCELDATE], [ENTRY_ENTRYAPPLICATION_TERM_LKP].DESCRIPTION, [ENTRY_ENTRYAPPLICATION].TERMID,
[ENTRY_BOOKING_083D7_TERMSESSION_LKP].TERMID AS [TERMID1], [ENTRY_ENTRYAPPLICATION].PORTALTRACKINGONLY,
[ENTRY_ENTRYAPPLICATION_ENTRYAPPLICATIONCUSTOMFIELD_50].VALUESTRING AS [CANCELLATION REASON]

 FROM DBO.[ENTRY]

 INNER JOIN DBO.[ENTRYAPPLICATION] [ENTRY_ENTRYAPPLICATION] ON ( ([ENTRY].ENTRYID =
[ENTRY_ENTRYAPPLICATION].ENTRYID) )

 INNER JOIN DBO.[TERM] [ENTRY_ENTRYAPPLICATION_TERM_LKP] ON ( ([ENTRY_ENTRYAPPLICATION].TERMID =
[ENTRY_ENTRYAPPLICATION_TERM_LKP].TERMID)

 AND  ( ([ENTRY_ENTRYAPPLICATION_TERM_LKP].CATEGORYID IN ((SELECT [CATEGORY_PERM_TABLE].CATEGORYID

 FROM DBO.[CATEGORYPERMISSION] [CATEGORY_PERM_TABLE]

 WHERE  ( ([CATEGORY_PERM_TABLE].ACCESSTYPEENUM  = 0)

 AND ([CATEGORY_PERM_TABLE].SECURITYGROUPID IN (0, 1, 19, 54, 51)) )

 ))) ) )

 LEFT OUTER JOIN DBO.[BOOKING] [ENTRY_BOOKING_083D7] ON ( ([ENTRY].ENTRYID  = [ENTRY_BOOKING_083D7].ENTRYID)

 AND  ( ([ENTRY_BOOKING_083D7].BOOKINGID  > 0) ) )

 LEFT OUTER JOIN [SNREZ0_MAIN].DBO.[TERMSESSION] [ENTRY_BOOKING_083D7_TERMSESSION_LKP] ON (
([ENTRY_BOOKING_083D7].TERMSESSIONID  = [ENTRY_BOOKING_083D7_TERMSESSION_LKP].TERMSESSIONID) )

 INNER JOIN DBO.[ENTRYAPPLICATIONCUSTOMFIELD] [ENTRY_ENTRYAPPLICATION_ENTRYAPPLICATIONCUSTOMFIELD_50] ON (
([ENTRY_ENTRYAPPLICATION].ENTRYAPPLICATIONID  =
[ENTRY_ENTRYAPPLICATION_ENTRYAPPLICATIONCUSTOMFIELD_50].ENTRYAPPLICATIONID)

 AND ([ENTRY_ENTRYAPPLICATION_ENTRYAPPLICATIONCUSTOMFIELD_50].CUSTOMFIELDDEFINITIONID = 50) )

 WHERE  ( ( ( ([ENTRY_ENTRYAPPLICATION].CANCELDATE  > DATEADD(HOUR, -24, GETDATE())) )

 AND  ( ((CASE WHEN  ( ([ENTRY_ENTRYAPPLICATION].CANCELDATE  IS NULL) )  THEN 0

 ELSE 1 END)  = 1) )

 AND  ( ([ENTRY_ENTRYAPPLICATION_TERM_LKP].DESCRIPTION  LIKE '%' + 'SUMMER' + '%') )

 AND  ( ([ENTRY_BOOKING_083D7_TERMSESSION_LKP].TERMID <> [ENTRY_ENTRYAPPLICATION].TERMID)

 OR ([ENTRY_BOOKING_083D7_TERMSESSION_LKP].TERMID IS NULL) )

 AND  ( ([ENTRY_ENTRYAPPLICATION].PORTALTRACKINGONLY  = 0) )

AND ( ([Entry_EntryApplication_EntryApplicationCustomField_50].ValueString LIKE '%' + 'Financial' + '%')

OR ([Entry_EntryApplication_EntryApplicationCustomField_50].ValueString LIKE '%' + 'Medical' + '%')

OR ([Entry_EntryApplication_EntryApplicationCustomField_50].ValueString LIKE '%' + 'No Housing Available' + '%')

OR ([Entry_EntryApplication_EntryApplicationCustomField_50].ValueString LIKE '%' + 'Off Campus' + '%')

OR ([Entry_EntryApplication_EntryApplicationCustomField_50].ValueString LIKE '%' + 'Other' + '%')

OR ([Entry_EntryApplication_EntryApplicationCustomField_50].ValueString ='') ) )

AND ( ([Entry].CategoryID IN ((SELECT [Category_Perm_Table].CategoryID

 FROM dbo.[CategoryPermission] [Category_Perm_Table]

 WHERE ( ([Category_Perm_Table].AccessTypeEnum = 0)

AND ([Category_Perm_Table].SecurityGroupID IN (0, 1, 19, 54, 51)) )

))) ) )

 ORDER BY CancelDate DESC

**Exemption Approved**

SELECT [ENTRY].ID3, [ENTRY].ENTRYID, [ENTRY_ENTRYAPPLICATION_ENTRYAPPLICATIONCUSTOMFIELD_16].VALUEDATE AS [EXEMPTION DECISION DATE], [ENTRY_ENTRYAPPLICATION_ENTRYAPPLICATIONCUSTOMFIELD_14].VALUEBOOLEAN AS [EXEMPTION APPROVAL]

 FROM DBO.[ENTRY]

 INNER JOIN DBO.[ENTRYAPPLICATION] [ENTRY_ENTRYAPPLICATION] ON ( ([ENTRY].ENTRYID = [ENTRY_ENTRYAPPLICATION].ENTRYID) )

 INNER JOIN DBO.[ENTRYAPPLICATIONCUSTOMFIELD] [ENTRY_ENTRYAPPLICATION_ENTRYAPPLICATIONCUSTOMFIELD_16] ON ( ([ENTRY_ENTRYAPPLICATION].ENTRYAPPLICATIONID = [ENTRY_ENTRYAPPLICATION_ENTRYAPPLICATIONCUSTOMFIELD_16].ENTRYAPPLICATIONID)

 AND ([ENTRY_ENTRYAPPLICATION_ENTRYAPPLICATIONCUSTOMFIELD_16].CUSTOMFIELDDEFINITIONID = 16) )

 INNER JOIN DBO.[ENTRYAPPLICATIONCUSTOMFIELD] [ENTRY_ENTRYAPPLICATION_ENTRYAPPLICATIONCUSTOMFIELD_14] ON ( ([ENTRY_ENTRYAPPLICATION].ENTRYAPPLICATIONID = [ENTRY_ENTRYAPPLICATION_ENTRYAPPLICATIONCUSTOMFIELD_14].ENTRYAPPLICATIONID)

 AND ([ENTRY_ENTRYAPPLICATION_ENTRYAPPLICATIONCUSTOMFIELD_14].CUSTOMFIELDDEFINITIONID = 14) )

 WHERE ( ( ( ([ENTRY_ENTRYAPPLICATION_ENTRYAPPLICATIONCUSTOMFIELD_16].VALUEDATE > DATEADD(HOUR, -24, GETDATE())) )

 AND ( ([ENTRY_ENTRYAPPLICATION_ENTRYAPPLICATIONCUSTOMFIELD_14].VALUEBOOLEAN = 1) ) )

 AND ( ([ENTRY].CATEGORYID IN ((SELECT [CATEGORY_PERM_TABLE].CATEGORYID

 FROM DBO.[CATEGORYPERMISSION] [CATEGORY_PERM_TABLE]

 WHERE ( ([CATEGORY_PERM_TABLE].ACCESSTYPEENUM = 0)

 AND ([CATEGORY_PERM_TABLE].SECURITYGROUPID IN (0, 1, 19, 54, 51)) )

 )))) )

 ORDER BY [EXEMPTION DECISION DATE] DESC

## Exemption Denied

SELECT [ENTRY].ID3, [ENTRY].ENTRYID, [ENTRY_ENTRYAPPLICATION_ENTRYAPPLICATIONCUSTOMFIELD_16].VALUEDATE AS [EXEMPTION DECISION DATE], [ENTRY_ENTRYAPPLICATION_ENTRYAPPLICATIONCUSTOMFIELD_14].VALUEBOOLEAN AS [EXEMPTION APPROVAL]

 FROM DBO.[ENTRY]

 INNER JOIN DBO.[ENTRYAPPLICATION] [ENTRY_ENTRYAPPLICATION] ON  ( ([ENTRY].ENTRYID = [ENTRY_ENTRYAPPLICATION].ENTRYID) )

 INNER JOIN DBO.[ENTRYAPPLICATIONCUSTOMFIELD] [ENTRY_ENTRYAPPLICATION_ENTRYAPPLICATIONCUSTOMFIELD_16] ON ( ([ENTRY_ENTRYAPPLICATION].ENTRYAPPLICATIONID = [ENTRY_ENTRYAPPLICATION_ENTRYAPPLICATIONCUSTOMFIELD_16].ENTRYAPPLICATIONID)

 AND ([ENTRY_ENTRYAPPLICATION_ENTRYAPPLICATIONCUSTOMFIELD_16].CUSTOMFIELDDEFINITIONID = 16) )

 INNER JOIN DBO.[ENTRYAPPLICATIONCUSTOMFIELD] [ENTRY_ENTRYAPPLICATION_ENTRYAPPLICATIONCUSTOMFIELD_14] ON ( ([ENTRY_ENTRYAPPLICATION].ENTRYAPPLICATIONID = [ENTRY_ENTRYAPPLICATION_ENTRYAPPLICATIONCUSTOMFIELD_14].ENTRYAPPLICATIONID)

 AND ([ENTRY_ENTRYAPPLICATION_ENTRYAPPLICATIONCUSTOMFIELD_14].CUSTOMFIELDDEFINITIONID = 14) )

 WHERE ( ( ( ([ENTRY_ENTRYAPPLICATION_ENTRYAPPLICATIONCUSTOMFIELD_16].VALUEDATE > DATEADD(HOUR, -24, GETDATE())) )

 AND ( ([ENTRY_ENTRYAPPLICATION_ENTRYAPPLICATIONCUSTOMFIELD_14].VALUEBOOLEAN = 0) ) )

 AND ( ([ENTRY].CATEGORYID IN ((SELECT [CATEGORY_PERM_TABLE].CATEGORYID

 FROM DBO.[CATEGORYPERMISSION] [CATEGORY_PERM_TABLE]

 WHERE ( ([CATEGORY_PERM_TABLE].ACCESSTYPEENUM = 0)

 AND ([CATEGORY_PERM_TABLE].SECURITYGROUPID IN (0, 1, 19, 54, 51)) )

 )))) )

 ORDER BY [EXEMPTION DECISION DATE] DESC

## Incomplete Housing Application (21 Days)

SELECT [ENTRY].ENTRYID, (CASE WHEN ( ([ENTRY_ENTRYAPPLICATION].RECEIVEDDATE IS NULL) ) THEN 0

ELSE 1 END) AS [HASRECEIVEDDATE], [ENTRY_ENTRYAPPLICATION].RECEIVEDDATE, (CASE WHEN ( ([ENTRY_ENTRYAPPLICATION].CONTRACTSIGNEDDATE IS NULL) ) THEN 0

ELSE 1 END) AS [HASCONTRACTSIGNEDDATE]

FROM DBO.[ENTRY]

INNER JOIN DBO.[ENTRYAPPLICATION] [ENTRY_ENTRYAPPLICATION] ON ( ([ENTRY].ENTRYID = [ENTRY_ENTRYAPPLICATION].ENTRYID) )

WHERE ( ( ( (( CASE WHEN ( ([ENTRY_ENTRYAPPLICATION].RECEIVEDDATE IS NULL) ) THEN 0

ELSE 1 END) = 1) )

AND ( ([ENTRY_ENTRYAPPLICATION].RECEIVEDDATE > DATEADD(DAY, -22, GETDATE()))

AND ([ENTRY_ENTRYAPPLICATION].RECEIVEDDATE < DATEADD(DAY, -21, GETDATE())) )

AND ( ((CASE WHEN ( ([ENTRY_ENTRYAPPLICATION].CONTRACTSIGNEDDATE IS NULL) ) THEN 0

ELSE 1 END) = 0) ) )

AND ( ([ENTRY].CATEGORYID IN ((SELECT [CATEGORY_PERM_TABLE].CATEGORYID

FROM DBO.[CATEGORYPERMISSION] [CATEGORY_PERM_TABLE]

WHERE ( ([CATEGORY_PERM_TABLE].ACCESSTYPEENUM = 0)

AND ([CATEGORY_PERM_TABLE].SECURITYGROUPID IN (0, 1, 19, 54, 51)) )

))) ) )

## Incomplete Housing Application (3 Days)

SELECT [ENTRY].ENTRYID, (CASE WHEN ( ([ENTRY_ENTRYAPPLICATION].RECEIVEDDATE IS NULL) ) THEN 0

ELSE 1 END) AS [HASRECEIVEDDATE], [ENTRY_ENTRYAPPLICATION].RECEIVEDDATE, (CASE WHEN ( ([ENTRY_ENTRYAPPLICATION].CONTRACTSIGNEDDATE IS NULL) ) THEN 0

ELSE 1 END) AS [HASCONTRACTSIGNEDDATE]

FROM DBO.[ENTRY]

INNER JOIN DBO.[ENTRYAPPLICATION] [ENTRY_ENTRYAPPLICATION] ON ( ([ENTRY].ENTRYID = [ENTRY_ENTRYAPPLICATION].ENTRYID) )

WHERE ( ( ( ((CASE WHEN ( ([ENTRY_ENTRYAPPLICATION].RECEIVEDDATE IS NULL) ) THEN 0

ELSE 1 END) = 1) )

AND ( ([ENTRY_ENTRYAPPLICATION].RECEIVEDDATE > DATEADD(DAY, -4, GETDATE()))

AND ([ENTRY_ENTRYAPPLICATION].RECEIVEDDATE < DATEADD(DAY, -3, GETDATE())) )

AND ( ((CASE WHEN ( ([ENTRY_ENTRYAPPLICATION].CONTRACTSIGNEDDATE IS NULL) ) THEN 0

ELSE 1 END) = 0) ) )

AND ( ([ENTRY].CATEGORYID IN ((SELECT [CATEGORY_PERM_TABLE].CATEGORYID

FROM DBO.[CATEGORYPERMISSION] [CATEGORY_PERM_TABLE]

WHERE ( ([CATEGORY_PERM_TABLE].ACCESSTYPEENUM = 0)

AND ([CATEGORY_PERM_TABLE].SECURITYGROUPID IN (0, 1, 19, 54, 51)) )

)))) )

## Booking

### Cancelled Current Booking - Leaving USF

SELECT DISTINCT [Entry].EntryID, [Entry_Booking_083d7].EntryStatusEnum, [Entry_Booking_083d7].CheckOutDate, [Entry_EntryApplication].CancelDate, [Entry_Booking_083d7_TermSession_lkp_Term_lkp_TermSession].TermSessionID AS [TermSessionID1], [Entry_EntryApplication_Term_lkp_TermSession].TermSessionID, [Entry_EntryApplication_EntryApplicationCustomField_50].ValueString AS [Cancellation Reason], (CASE WHEN ( ([Entry_EntryApplication].CancelDate IS NULL) ) THEN 0

ELSE 1 END) AS [HasCancelDate], [Entry_EntryApplication].PortalTrackingOnly, [Entry_Booking_083d7_TermSession_lkp_Term_lkp_TermSession].CheckInDate, [Entry_Booking_083d7_TermSession_lkp_Term_lkp_TermSession].CheckOutDate AS [CheckOutDate1], [Entry_EntryApplication_Term_lkp_TermSession].CheckInDate AS [CheckInDate1], [Entry_EntryApplication_Term_lkp_TermSession].CheckOutDate AS [CheckOutDate2]

FROM dbo.[Entry]

LEFT OUTER JOIN dbo.[Booking] [Entry_Booking_083d7] ON ( ([Entry].EntryID = [Entry_Booking_083d7].EntryID)

AND ( ([Entry_Booking_083d7].BookingID > 0) ) )

INNER JOIN dbo.[EntryApplication] [Entry_EntryApplication] ON ( ([Entry].EntryID = [Entry_EntryApplication].EntryID) )

LEFT OUTER JOIN [snRez0_Main].dbo.[TermSession] [Entry_Booking_083d7_TermSession_lkp] ON ( ([Entry_Booking_083d7].TermSessionID = [Entry_Booking_083d7_TermSession_lkp].TermSessionID) )

LEFT OUTER JOIN [snRez0_Main].dbo.[Term] [Entry_Booking_083d7_TermSession_lkp_Term_lkp] ON ( ([Entry_Booking_083d7_TermSession_lkp].TermID = [Entry_Booking_083d7_TermSession_lkp_Term_lkp].TermID)

AND ( ([Entry_Booking_083d7_TermSession_lkp_Term_lkp].CategoryID IN ((SELECT [Category_Perm_Table].CategoryID

FROM dbo.[CategoryPermission] [Category_Perm_Table]

WHERE ( ([Category_Perm_Table].AccessTypeEnum = 0)

AND ([Category_Perm_Table].SecurityGroupID IN (0, 1, 19, 54, 51)) )

))) ) )

LEFT OUTER JOIN [snRez0_Main].dbo.[TermSession] [Entry_Booking_083d7_TermSession_lkp_Term_lkp_TermSession] ON ( ([Entry_Booking_083d7_TermSession_lkp_Term_lkp].TermID = [Entry_Booking_083d7_TermSession_lkp_Term_lkp_TermSession].TermID) )

INNER JOIN [snRez0_Main].dbo.[Term] [Entry_EntryApplication_Term_lkp] ON ( ([Entry_EntryApplication].TermID = [Entry_EntryApplication_Term_lkp].TermID)

AND ( ([Entry_EntryApplication_Term_lkp].CategoryID IN ((SELECT [Category_Perm_Table].CategoryID

FROM DBO.[CATEGORYPERMISSION] [CATEGORY_PERM_TABLE]

WHERE ( ([CATEGORY_PERM_TABLE].ACCESSTYPEENUM = 0)

AND ([CATEGORY_PERM_TABLE].SECURITYGROUPID IN (0, 1, 19, 54, 51)) )

))) ) )

INNER JOIN [SNREZ0_MAIN].DBO.[TERMSESSION] [ENTRY_ENTRYAPPLICATION_TERM_LKP_TERMSESSION] ON ( ([ENTRY_ENTRYAPPLICATION_TERM_LKP].TERMID = [ENTRY_ENTRYAPPLICATION_TERM_LKP_TERMSESSION].TERMID) )

INNER JOIN DBO.[ENTRYAPPLICATIONCUSTOMFIELD] [ENTRY_ENTRYAPPLICATION_ENTRYAPPLICATIONCUSTOMFIELD_50] ON ( ([ENTRY_ENTRYAPPLICATION].ENTRYAPPLICATIONID = [ENTRY_ENTRYAPPLICATION_ENTRYAPPLICATIONCUSTOMFIELD_50].ENTRYAPPLICATIONID)

AND ([ENTRY_ENTRYAPPLICATION_ENTRYAPPLICATIONCUSTOMFIELD_50].CUSTOMFIELDDEFINITIONID = 50) )

WHERE ( ( ( ([ENTRY_BOOKING_083D7].ENTRYSTATUSENUM = 5) )

AND ( ([ENTRY_BOOKING_083D7].CHECKOUTDATE > [ENTRY_ENTRYAPPLICATION_TERM_LKP_TERMSESSION].CHECKINDATE)

AND ([ENTRY_BOOKING_083D7].CHECKOUTDATE <= [ENTRY_ENTRYAPPLICATION_TERM_LKP_TERMSESSION].CHECKOUTDATE) )

AND ( ([ENTRY_ENTRYAPPLICATION].CANCELDATE > DATEADD(HOUR, -24, GETDATE())) )

AND ( ([ENTRY_BOOKING_083D7_TERMSESSION_LKP_TERM_LKP_TERMSESSION].TERMSESSIONID = [ENTRY_ENTRYAPPLICATION_TERM_LKP_TERMSESSION].TERMSESSIONID) )

AND ( ([ENTRY_ENTRYAPPLICATION_ENTRYAPPLICATIONCUSTOMFIELD_50].VALUESTRING LIKE '%' + 'CENSUS DATE' + '%')

OR ([ENTRY_ENTRYAPPLICATION_ENTRYAPPLICATIONCUSTOMFIELD_50].VALUESTRING LIKE '%' + 'GRADUATION' + '%')

OR ([ENTRY_ENTRYAPPLICATION_ENTRYAPPLICATIONCUSTOMFIELD_50].VALUESTRING LIKE '%' + 'LEAVING USF' + '%')

OR ([ENTRY_ENTRYAPPLICATION_ENTRYAPPLICATIONCUSTOMFIELD_50].VALUESTRING LIKE '%' + 'CONDUCT' + '%')

OR ([ENTRY_ENTRYAPPLICATION_ENTRYAPPLICATIONCUSTOMFIELD_50].VALUESTRING LIKE '%' + 'STUDY ABROAD' + '%') )

AND ( ((CASE WHEN ( ([ENTRY_ENTRYAPPLICATION].CANCELDATE IS NULL) ) THEN 0

ELSE 1 END) = 1) )

AND ( ([ENTRY_ENTRYAPPLICATION].PORTALTRACKINGONLY = 0) )

AND ( ([ENTRY_BOOKING_083D7_TERMSESSION_LKP_TERM_LKP_TERMSESSION].CHECKINDATE < GETDATE())

OR ([ENTRY_BOOKING_083D7_TERMSESSION_LKP_TERM_LKP_TERMSESSION].CHECKINDATE > GETDATE()) )

AND ( ([ENTRY_BOOKING_083D7_TERMSESSION_LKP_TERM_LKP_TERMSESSION].CHECKOUTDATE > GETDATE()) )

AND ( ([ENTRY_ENTRYAPPLICATION_TERM_LKP_TERMSESSION].CHECKINDATE < GETDATE())

OR ([ENTRY_ENTRYAPPLICATION_TERM_LKP_TERMSESSION].CHECKINDATE > GETDATE()) )

AND ( ([ENTRY_ENTRYAPPLICATION_TERM_LKP_TERMSESSION].CHECKOUTDATE > GETDATE()) ) )

AND ( ([ENTRY].CATEGORYID IN ((SELECT [CATEGORY_PERM_TABLE].CATEGORYID

FROM DBO.[CATEGORYPERMISSION] [CATEGORY_PERM_TABLE]

WHERE ( ([CATEGORY_PERM_TABLE].ACCESSTYPEENUM = 0)

AND ([CATEGORY_PERM_TABLE].SECURITYGROUPID IN (0, 1, 19, 54, 51)) )

))) ) )

ORDER BY CANCELDATE DESC

**Cancelled Current Booking - Personal Request**

SELECT DISTINCT [ENTRY].ENTRYID, [ENTRY_BOOKING_083D7].ENTRYSTATUSENUM, [ENTRY_BOOKING_083D7].CHECKOUTDATE, [ENTRY_ENTRYAPPLICATION].CANCELDATE, [ENTRY_BOOKING_083D7_TERMSESSION_LKP_TERM_LKP_TERMSESSION].TERMSESSIONID AS [TERMSESSIONID1], [ENTRY_ENTRYAPPLICATION_TERM_LKP_TERMSESSION].TERMSESSIONID, [ENTRY_ENTRYAPPLICATION_ENTRYAPPLICATIONCUSTOMFIELD_50].VALUESTRING AS [CANCELLATION REASON], (CASE WHEN ( ([ENTRY_ENTRYAPPLICATION].CANCELDATE IS NULL) ) THEN 0

ELSE 1 END) AS [HASCANCELDATE], [ENTRY_ENTRYAPPLICATION].PORTALTRACKINGONLY, [ENTRY_BOOKING_083D7_TERMSESSION_LKP_TERM_LKP_TERMSESSION].CHECKINDATE, [ENTRY_BOOKING_083D7_TERMSESSION_LKP_TERM_LKP_TERMSESSION].CHECKOUTDATE AS [CHECKOUTDATE1], [ENTRY_ENTRYAPPLICATION_TERM_LKP_TERMSESSION].CHECKINDATE AS [CHECKINDATE1], [ENTRY_ENTRYAPPLICATION_TERM_LKP_TERMSESSION].CHECKOUTDATE AS [CHECKOUTDATE2]

FROM DBO.[ENTRY]

LEFT OUTER JOIN DBO.[BOOKING] [ENTRY_BOOKING_083D7] ON ( ([ENTRY].ENTRYID = [ENTRY_BOOKING_083D7].ENTRYID)

AND ( ([ENTRY_BOOKING_083D7].BOOKINGID > 0) ) )

INNER JOIN DBO.[ENTRYAPPLICATION] [ENTRY_ENTRYAPPLICATION] ON ( ([ENTRY].ENTRYID = [ENTRY_ENTRYAPPLICATION].ENTRYID) )

LEFT OUTER JOIN [SNREZ0_MAIN].DBO.[TERMSESSION] [ENTRY_BOOKING_083D7_TERMSESSION_LKP] ON ( ([ENTRY_BOOKING_083D7].TERMSESSIONID = [ENTRY_BOOKING_083D7_TERMSESSION_LKP].TERMSESSIONID) )

LEFT OUTER JOIN [SNREZ0_MAIN].DBO.[TERM] [ENTRY_BOOKING_083D7_TERMSESSION_LKP_TERM_LKP] ON ( ([ENTRY_BOOKING_083D7_TERMSESSION_LKP].TERMID = [ENTRY_BOOKING_083D7_TERMSESSION_LKP_TERM_LKP].TERMID)

AND ( ([ENTRY_BOOKING_083D7_TERMSESSION_LKP_TERM_LKP].CATEGORYID IN ((SELECT [CATEGORY_PERM_TABLE].CATEGORYID

FROM DBO.[CATEGORYPERMISSION] [CATEGORY_PERM_TABLE]

WHERE ( ([CATEGORY_PERM_TABLE].ACCESSTYPEENUM = 0)

AND ([CATEGORY_PERM_TABLE].SECURITYGROUPID IN (0, 1, 19, 54, 51)) )

))) ) )

LEFT OUTER JOIN [SNREZ0_MAIN].DBO.[TERMSESSION] [ENTRY_BOOKING_083D7_TERMSESSION_LKP_TERM_LKP_TERMSESSION] ON ( ([ENTRY_BOOKING_083D7_TERMSESSION_LKP_TERM_LKP].TERMID = [ENTRY_BOOKING_083D7_TERMSESSION_LKP_TERM_LKP_TERMSESSION].TERMID) )

INNER JOIN [SNREZ0_MAIN].DBO.[TERM] [ENTRY_ENTRYAPPLICATION_TERM_LKP] ON ( ([ENTRY_ENTRYAPPLICATION].TERMID = [ENTRY_ENTRYAPPLICATION_TERM_LKP].TERMID)

AND ( ([ENTRY_ENTRYAPPLICATION_TERM_LKP].CATEGORYID IN ((SELECT [CATEGORY_PERM_TABLE].CATEGORYID

FROM DBO.[CATEGORYPERMISSION] [CATEGORY_PERM_TABLE]

WHERE ( ([CATEGORY_PERM_TABLE].ACCESSTYPEENUM = 0)

AND ([CATEGORY_PERM_TABLE].SECURITYGROUPID IN (0, 1, 19, 54, 51)) )

)))) )

INNER JOIN [SNREZ0_MAIN].DBO.[TERMSESSION] [ENTRY_ENTRYAPPLICATION_TERM_LKP_TERMSESSION] ON ( ([ENTRY_ENTRYAPPLICATION_TERM_LKP].TERMID = [ENTRY_ENTRYAPPLICATION_TERM_LKP_TERMSESSION].TERMID) )

INNER JOIN DBO.[ENTRYAPPLICATIONCUSTOMFIELD] [ENTRY_ENTRYAPPLICATION_ENTRYAPPLICATIONCUSTOMFIELD_50] ON ( ([ENTRY_ENTRYAPPLICATION].ENTRYAPPLICATIONID = [ENTRY_ENTRYAPPLICATION_ENTRYAPPLICATIONCUSTOMFIELD_50].ENTRYAPPLICATIONID)

AND ([ENTRY_ENTRYAPPLICATION_ENTRYAPPLICATIONCUSTOMFIELD_50].CUSTOMFIELDDEFINITIONID = 50) )

WHERE ( ( ( ([ENTRY_BOOKING_083D7].ENTRYSTATUSENUM = 5) )

AND ( ([ENTRY_BOOKING_083D7].CHECKOUTDATE > [ENTRY_ENTRYAPPLICATION_TERM_LKP_TERMSESSION].CHECKINDATE)

AND ([ENTRY_BOOKING_083D7].CHECKOUTDATE <= [ENTRY_ENTRYAPPLICATION_TERM_LKP_TERMSESSION].CHECKOUTDATE) )

AND ( ([ENTRY_ENTRYAPPLICATION].CANCELDATE > DATEADD(HOUR, -24, GETDATE())) )

AND ( ([ENTRY_BOOKING_083D7_TERMSESSION_LKP_TERM_LKP_TERMSESSION].TERMSESSIONID = [ENTRY_ENTRYAPPLICATION_TERM_LKP_TERMSESSION].TERMSESSIONID) )

AND ( ([ENTRY_ENTRYAPPLICATION_ENTRYAPPLICATIONCUSTOMFIELD_50].VALUESTRING LIKE '%' + 'FINANCIAL' + '%')

OR ([ENTRY_ENTRYAPPLICATION_ENTRYAPPLICATIONCUSTOMFIELD_50].VALUESTRING LIKE '%' + 'MEDICAL' + '%')

OR ([ENTRY_ENTRYAPPLICATION_ENTRYAPPLICATIONCUSTOMFIELD_50].VALUESTRING LIKE '%' + 'NO HOUSING AVAILABLE' + '%')

OR ([ENTRY_ENTRYAPPLICATION_ENTRYAPPLICATIONCUSTOMFIELD_50].VALUESTRING LIKE '%' + 'OFF CAMPUS' + '%')

OR ([ENTRY_ENTRYAPPLICATION_ENTRYAPPLICATIONCUSTOMFIELD_50].VALUESTRING LIKE '%' + 'OTHER' + '%')

OR ([ENTRY_ENTRYAPPLICATION_ENTRYAPPLICATIONCUSTOMFIELD_50].VALUESTRING = '') )

AND ( ((CASE WHEN ( ([ENTRY_ENTRYAPPLICATION].CANCELDATE IS NULL) ) THEN 0

ELSE 1 END) = 1) )

AND ( ([ENTRY_ENTRYAPPLICATION].PORTALTRACKINGONLY = 0) )

AND ( ([ENTRY_BOOKING_083D7_TERMSESSION_LKP_TERM_LKP_TERMSESSION].CHECKINDATE < GETDATE())

OR ([ENTRY_BOOKING_083D7_TERMSESSION_LKP_TERM_LKP_TERMSESSION].CHECKINDATE > GETDATE()) )

AND ( ([ENTRY_BOOKING_083D7_TERMSESSION_LKP_TERM_LKP_TERMSESSION].CHECKOUTDATE > GETDATE()) )

AND ( ([ENTRY_ENTRYAPPLICATION_TERM_LKP_TERMSESSION].CHECKINDATE < GETDATE())

OR ([ENTRY_ENTRYAPPLICATION_TERM_LKP_TERMSESSION].CHECKINDATE > GETDATE()) )

AND ( ([ENTRY_ENTRYAPPLICATION_TERM_lkp_TERMSESSION].CHECKOUTDATE > GETDATE()) ) )

AND ( ([ENTRY].CATEGORYID IN ((SELECT [CATEGORY_PERM_TABLE].CATEGORYID

FROM DBO.[CATEGORYPERMISSION] [CATEGORY_PERM_TABLE]

WHERE ( ([CATEGORY_PERM_TABLE].ACCESSTYPEENUM = 0)

AND ([CATEGORY_PERM_TABLE].SECURITYGROUPID IN (0, 1, 19, 54, 51)) )

)) ) )

ORDER BY CANCELDATE DESC

SELECT DISTINCT [ENTRY].ENTRYID, [ENTRY_BOOKING_083D7].ENTRYSTATUSENUM, [ENTRY_BOOKING_083D7].CHECKOUTDATE, [ENTRY_ENTRYAPPLICATION].CANCELDATE,
[ENTRY_BOOKING_083D7_TERMSESSION_LKP_TERM_LKP_TERMSESSION].TERMSESSIONID AS [TERMSESSIONID1],
[ENTRY_ENTRYAPPLICATION_TERM_LKP_TERMSESSION].TERMSESSIONID,
[ENTRY_ENTRYAPPLICATION_ENTRYAPPLICATIONCUSTOMFIELD_50].VALUESTRING AS [CANCELLATION REASON], (CASE WHEN ( ([ENTRY_ENTRYAPPLICATION].CANCELDATE  IS NULL) )  THEN 0

 ELSE 1 END) AS [HASCANCELDATE], [ENTRY_ENTRYAPPLICATION].PORTALTRACKINGONLY,
[ENTRY_BOOKING_083D7_TERMSESSION_LKP_TERM_LKP_TERMSESSION].CHECKINDATE,
[ENTRY_BOOKING_083D7_TERMSESSION_LKP_TERM_LKP_TERMSESSION].CHECKOUTDATE AS [CHECKOUTDATE1],
[ENTRY_ENTRYAPPLICATION_TERM_LKP_TERMSESSION].CHECKINDATE AS [CHECKINDATE1],
[ENTRY_ENTRYAPPLICATION_TERM_LKP_TERMSESSION].CHECKOUTDATE AS [CHECKOUTDATE2]

 FROM DBO.[ENTRY]

 LEFT OUTER JOIN DBO.[BOOKING] [ENTRY_BOOKING_083D7] ON ( ([ENTRY].ENTRYID = [ENTRY_BOOKING_083D7].ENTRYID)

 AND ( ([ENTRY_BOOKING_083D7].BOOKINGID > 0) ) )

 INNER JOIN DBO.[ENTRYAPPLICATION] [ENTRY_ENTRYAPPLICATION] ON ( ([ENTRY].ENTRYID = [ENTRY_ENTRYAPPLICATION].ENTRYID) )

 LEFT OUTER JOIN [SNREZ0_MAIN].DBO.[TERMSESSION] [ENTRY_BOOKING_083D7_TERMSESSION_LKP] ON ( ([ENTRY_BOOKING_083D7].TERMSESSIONID = [ENTRY_BOOKING_083D7_TERMSESSION_LKP].TERMSESSIONID) )

 LEFT OUTER JOIN [SNREZ0_MAIN].DBO.[TERM] [ENTRY_BOOKING_083D7_TERMSESSION_LKP_TERM_LKP] ON ( ([ENTRY_BOOKING_083D7_TERMSESSION_LKP].TERMID = [ENTRY_BOOKING_083D7_TERMSESSION_LKP_TERM_LKP].TERMID)

 AND ( ([ENTRY_BOOKING_083D7_TERMSESSION_LKP_TERM_LKP].CATEGORYID IN ((SELECT [CATEGORY_PERM_TABLE].CATEGORYID

 FROM DBO.[CATEGORYPERMISSION] [CATEGORY_PERM_TABLE]

 WHERE ( ([CATEGORY_PERM_TABLE].ACCESSTYPEENUM = 0)

 AND ([CATEGORY_PERM_TABLE].SECURITYGROUPID IN (0, 1, 19, 54, 51)) )

 )))) )

 LEFT OUTER JOIN [SNREZ0_MAIN].DBO.[TERMSESSION] [ENTRY_BOOKING_083D7_TERMSESSION_LKP_TERM_LKP_TERMSESSION]
ON ( ([ENTRY_BOOKING_083D7_TERMSESSION_LKP_TERM_LKP].TERMID = [ENTRY_BOOKING_083D7_TERMSESSION_LKP_TERM_LKP_TERMSESSION].TERMID) )

 INNER JOIN [SNREZ0_MAIN].DBO.[TERM] [ENTRY_ENTRYAPPLICATION_TERM_LKP] ON ( ([ENTRY_ENTRYAPPLICATION].TERMID = [ENTRY_ENTRYAPPLICATION_TERM_LKP].TERMID)

 AND ( ([ENTRY_ENTRYAPPLICATION_TERM_LKP].CATEGORYID IN ((SELECT [CATEGORY_PERM_TABLE].CATEGORYID

 FROM DBO.[CATEGORYPERMISSION] [CATEGORY_PERM_TABLE]

```sql
  WHERE  ( ([CATEGORY_PERM_TABLE].ACCESSTYPEENUM  = 0)

AND ([CATEGORY_PERM_TABLE].SECURITYGROUPID IN (0, 1, 19, 54, 51)) )

)))) )

INNER JOIN [SNREZ0_MAIN].dbo.[TERMSESSION] [ENTRY_ENTRYAPPLICATION_TERM_lkp_TERMSESSION] ON (
([ENTRY_ENTRYAPPLICATION_TERM_lkp].TERMID  = [ENTRY_ENTRYAPPLICATION_TERM_lkp_TERMSESSION].TERMID) )

INNER JOIN dbo.[ENTRYAPPLICATIONCUSTOMFIELD] [ENTRY_ENTRYAPPLICATION_ENTRYAPPLICATIONCUSTOMFIELD_50] ON (
([ENTRY_ENTRYAPPLICATION].ENTRYAPPLICATIONID =
[ENTRY_ENTRYAPPLICATION_ENTRYAPPLICATIONCUSTOMFIELD_50].ENTRYAPPLICATIONID)

AND ([ENTRY_ENTRYAPPLICATION_ENTRYAPPLICATIONCUSTOMFIELD_50].CUSTOMFIELDDEFINITIONID  = 50) )

 WHERE  ( ( ( ([ENTRY_BOOKING_083D7].ENTRYSTATUSENUM  = 2) )

AND  ( ([ENTRY_BOOKING_083D7].CHECKOUTDATE > [ENTRY_ENTRYAPPLICATION_TERM_lkp_TERMSESSION].CHECKINDATE)

AND ([ENTRY_BOOKING_083D7].CHECKOUTDATE <= [ENTRY_ENTRYAPPLICATION_TERM_lkp_TERMSESSION].CHECKOUTDATE) )

AND  ( ([ENTRY_ENTRYAPPLICATION].CANCELDATE  > DATEADD(HOUR, -24, GETDATE())) )

AND  ( ([ENTRY_BOOKING_083D7_TERMSESSION_lkp_TERM_lkp_TERMSESSION].TERMSESSIONID =
[ENTRY_ENTRYAPPLICATION_TERM_lkp_TERMSESSION].TERMSESSIONID) )

AND  ( ([ENTRY_ENTRYAPPLICATION_ENTRYAPPLICATIONCUSTOMFIELD_50].VALUESTRING  LIKE '%' + 'CENSUS DATE' + '%')

OR ([ENTRY_ENTRYAPPLICATION_ENTRYAPPLICATIONCUSTOMFIELD_50].VALUESTRING  LIKE '%' + 'GRADUATION' + '%')

OR ([ENTRY_ENTRYAPPLICATION_ENTRYAPPLICATIONCUSTOMFIELD_50].VALUESTRING  LIKE '%' + 'LEAVING USF' + '%')

OR ([ENTRY_ENTRYAPPLICATION_ENTRYAPPLICATIONCUSTOMFIELD_50].VALUESTRING  LIKE '%' + 'CONDUCT' + '%')

OR ([ENTRY_ENTRYAPPLICATION_ENTRYAPPLICATIONCUSTOMFIELD_50].VALUESTRING  LIKE '%' + 'STUDY ABROAD' + '%') )

AND  ( ((CASE WHEN  ( ([ENTRY_ENTRYAPPLICATION].CANCELDATE  IS NULL) )  THEN 0

 ELSE 1 END)  = 1) )

AND  ( ([ENTRY_ENTRYAPPLICATION].PORTALTRACKINGONLY  = 0) )

AND  ( ([ENTRY_BOOKING_083D7_TERMSESSION_lkp_TERM_lkp_TERMSESSION].CHECKINDATE  < GETDATE())

OR ([ENTRY_BOOKING_083D7_TERMSESSION_lkp_TERM_lkp_TERMSESSION].CHECKINDATE  > GETDATE()) )

AND  ( ([ENTRY_BOOKING_083D7_TERMSESSION_lkp_TERM_lkp_TERMSESSION].CHECKOUTDATE  > GETDATE()) )

AND  ( ([ENTRY_ENTRYAPPLICATION_TERM_lkp_TERMSESSION].CHECKINDATE  < GETDATE())

OR ([ENTRY_ENTRYAPPLICATION_TERM_lkp_TERMSESSION].CHECKINDATE  > GETDATE()) )

AND  ( ([ENTRY_ENTRYAPPLICATION_TERM_lkp_TERMSESSION].CHECKOUTDATE  > GETDATE()) ) )
```

AND ( ([ENTRY].CATEGORYID IN ((SELECT [CATEGORY_PERM_TABLE].CATEGORYID

FROM DBO.[CATEGORYPERMISSION] [CATEGORY_PERM_TABLE]

WHERE ( ([CATEGORY_PERM_TABLE].ACCESSTYPEENUM = 0)

AND ([CATEGORY_PERM_TABLE].SECURITYGROUPID IN (0, 1, 19, 54, 51)) )

))) ) )

ORDER BY CANCELDATE DESC

**Cancelled Upcoming Booking - Personal Request**

SELECT DISTINCT [Entry].EntryID, [Entry_Booking_083d7].EntryStatusEnum, [Entry_Booking_083d7].CheckOutDate, [Entry_EntryApplication].CancelDate, [Entry_Booking_083d7_TermSession_lkp_Term_lkp_TermSession].TermSessionID AS [TermSessionID1], [Entry_EntryApplication_Term_lkp_TermSession].TermSessionID, [Entry_EntryApplication_EntryApplicationCustomField_50].ValueString AS [Cancellation Reason], (CASE WHEN ( ([Entry_EntryApplication].CancelDate IS NULL) ) THEN 0

ELSE 1 END) AS [HasCancelDate], [Entry_EntryApplication].PortalTrackingOnly, [Entry_Booking_083d7_TermSession_lkp_Term_lkp_TermSession].CheckInDate, [Entry_Booking_083d7_TermSession_lkp_Term_lkp_TermSession].CheckOutDate AS [CheckOutDate1], [Entry_EntryApplication_Term_lkp_TermSession].CheckInDate AS [CheckInDate1], [Entry_EntryApplication_Term_lkp_TermSession].CheckOutDate AS [CheckOutDate2]

FROM dbo.[Entry]

LEFT OUTER JOIN dbo.[Booking] [Entry_Booking_083d7] ON ( ([Entry].EntryID = [Entry_Booking_083d7].EntryID)

AND ( ([Entry_Booking_083d7].BookingID > 0) ) )

INNER JOIN dbo.[EntryApplication] [Entry_EntryApplication] ON ( ([Entry].EntryID = [Entry_EntryApplication].EntryID) )

LEFT OUTER JOIN [snRez0_Main].dbo.[TermSession] [Entry_Booking_083d7_TermSession_lkp] ON ( ([Entry_Booking_083d7].TermSessionID = [Entry_Booking_083d7_TermSession_lkp].TermSessionID) )

LEFT OUTER JOIN [snRez0_Main].dbo.[Term] [Entry_Booking_083d7_TermSession_lkp_Term_lkp] ON ( ([Entry_Booking_083d7_TermSession_lkp].TermID = [Entry_Booking_083d7_TermSession_lkp_Term_lkp].TermID)

AND ( ([Entry_Booking_083d7_TermSession_lkp_Term_lkp].CategoryID IN ((SELECT [Category_Perm_Table].CategoryID

FROM dbo.[CategoryPermission] [Category_Perm_Table]

WHERE ( ([Category_Perm_Table].AccessTypeEnum = 0)

AND ([Category_Perm_Table].SecurityGroupID IN (0, 1, 19, 54, 51)) )

)))) )

LEFT OUTER JOIN [snRez0_Main].dbo.[TermSession] [Entry_Booking_083d7_TermSession_lkp_Term_lkp_TermSession] ON ( ([Entry_Booking_083d7_TermSession_lkp_Term_lkp].TermID = [Entry_Booking_083d7_TermSession_lkp_Term_lkp_TermSession].TermID) )

INNER JOIN [snRez0_Main].dbo.[Term] [Entry_EntryApplication_Term_lkp] ON ( ([Entry_EntryApplication].TermID = [Entry_EntryApplication_Term_lkp].TermID)

AND ( ([Entry_EntryApplication_Term_lkp].CategoryID IN ((SELECT [Category_Perm_Table].CategoryID

FROM dbo.[CategoryPermission] [Category_Perm_Table]

WHERE ( ([CATEGORY_PERM_TABLE].ACCESSTYPEENUM = 0)

AND ([CATEGORY_PERM_TABLE].SECURITYGROUPID IN (0, 1, 19, 54, 51)) )

)))) )

INNER JOIN [SNREZ0_MAIN].DBO.[TERMSESSION] [ENTRY_ENTRYAPPLICATION_TERM_LKP_TERMSESSION] ON ( ([ENTRY_ENTRYAPPLICATION_TERM_LKP].TERMID = [ENTRY_ENTRYAPPLICATION_TERM_LKP_TERMSESSION].TERMID) )

INNER JOIN DBO.[ENTRYAPPLICATIONCUSTOMFIELD] [ENTRY_ENTRYAPPLICATION_ENTRYAPPLICATIONCUSTOMFIELD_50] ON ( ([ENTRY_ENTRYAPPLICATION].ENTRYAPPLICATIONID = [ENTRY_ENTRYAPPLICATION_ENTRYAPPLICATIONCUSTOMFIELD_50].ENTRYAPPLICATIONID)

AND ([ENTRY_ENTRYAPPLICATION_ENTRYAPPLICATIONCUSTOMFIELD_50].CUSTOMFIELDDEFINITIONID = 50) )

WHERE ( ( ( ([ENTRY_BOOKING_083D7].ENTRYSTATUSENUM = 2) )

AND ( ([ENTRY_BOOKING_083D7].CHECKOUTDATE > [ENTRY_ENTRYAPPLICATION_TERM_LKP_TERMSESSION].CHECKINDATE)

AND ([ENTRY_BOOKING_083D7].CHECKOUTDATE <= [ENTRY_ENTRYAPPLICATION_TERM_LKP_TERMSESSION].CHECKOUTDATE) )

AND ( ([ENTRY_ENTRYAPPLICATION].CANCELDATE > DATEADD(HOUR, -24, GETDATE())) )

AND ( ([ENTRY_BOOKING_083D7_TERMSESSION_LKP_TERM_LKP_TERMSESSION].TERMSESSIONID = [ENTRY_ENTRYAPPLICATION_TERM_LKP_TERMSESSION].TERMSESSIONID) )

AND ( ([ENTRY_ENTRYAPPLICATION_ENTRYAPPLICATIONCUSTOMFIELD_50].VALUESTRING LIKE '%' + 'FINANCIAL' + '%')

OR ([ENTRY_ENTRYAPPLICATION_ENTRYAPPLICATIONCUSTOMFIELD_50].VALUESTRING LIKE '%' + 'MEDICAL' + '%')

OR ([ENTRY_ENTRYAPPLICATION_ENTRYAPPLICATIONCUSTOMFIELD_50].VALUESTRING LIKE '%' + 'NO HOUSING AVAILABLE' + '%')

OR ([ENTRY_ENTRYAPPLICATION_ENTRYAPPLICATIONCUSTOMFIELD_50].VALUESTRING LIKE '%' + 'OFF CAMPUS' + '%')

OR ([ENTRY_ENTRYAPPLICATION_ENTRYAPPLICATIONCUSTOMFIELD_50].VALUESTRING LIKE '%' + 'OTHER' + '%')

OR ([ENTRY_ENTRYAPPLICATION_ENTRYAPPLICATIONCUSTOMFIELD_50].VALUESTRING ='') )

AND ( (((CASE WHEN ( ([ENTRY_ENTRYAPPLICATION].CANCELDATE IS NULL) ) THEN 0

ELSE 1 END) = 1) )

AND ( ([ENTRY_ENTRYAPPLICATION].PORTALTRACKINGONLY = 0) )

AND ( ([ENTRY_BOOKING_083D7_TERMSESSION_LKP_TERM_LKP_TERMSESSION].CHECKINDATE < GETDATE())

OR ([ENTRY_BOOKING_083D7_TERMSESSION_LKP_TERM_LKP_TERMSESSION].CHECKINDATE > GETDATE()) )

AND ( ([ENTRY_BOOKING_083D7_TERMSESSION_LKP_TERM_LKP_TERMSESSION].CHECKOUTDATE > GETDATE()) )

AND ( ([ENTRY_ENTRYAPPLICATION_TERM_LKP_TERMSESSION].CHECKINDATE < GETDATE())

OR ([ENTRY_ENTRYAPPLICATION_TERM_LKP_TERMSESSION].CHECKINDATE > GETDATE()) )

AND ( ([Entry_EntryApplication_Term_lkp_TermSession].CheckOutDate > GETDATE()) ) )

AND ( ([Entry].CategoryID IN ((SELECT [Category_Perm_Table].CategoryID

FROM dbo.[CategoryPermission] [Category_Perm_Table]

WHERE ( ([Category_Perm_Table].AccessTypeEnum = 0)

AND ([Category_Perm_Table].SecurityGroupID IN (0, 1, 19, 54, 51)) )

))) ) )

ORDER BY CancelDate DESC

**Check In (Welcome Message)**

SELECT DISTINCT TOP 1000 [Booking].EntryStatusEnum, [Booking].CheckInDate, [Booking_Entry].ID3

 FROM dbo.[Booking]

 INNER JOIN dbo.[Entry] [Booking_Entry] ON ( ([Booking].BookingID = [Booking_Entry].BookingID)

 AND ( ([Booking_Entry].CategoryID IN ((SELECT [Category_Perm_Table].CategoryID

 FROM dbo.[CategoryPermission] [Category_Perm_Table]

 WHERE ( ([Category_Perm_Table].AccessTypeEnum = 0)

 AND ([Category_Perm_Table].SecurityGroupID IN (0, 1, 19, 54, 51)) )

 ))) ) )

 WHERE ( ( ( ([Booking].EntryStatusEnum = 5) )

 AND ( ([Booking].CheckInDate > DateAdd(Hour, -24, GETDATE())))

 AND ([Booking].CheckInDate < GETDATE()) ) ) )

**Early Arrivals**

SELECT [ENTRY].ENTRYID, [ENTRY_BOOKING].CHECKINDATE, [ENTRY_BOOKING].ENTRYSTATUSENUM, [ENTRY_BOOKING].CONTRACTDATESTART AS [CONTRACTDATESTART1], [ENTRY_BOOKING].DATEMODIFIEDBILLING

FROM DBO.[ENTRY]

INNER JOIN DBO.[BOOKING] [ENTRY_BOOKING] ON ( ([ENTRY].ENTRYID = [ENTRY_BOOKING].ENTRYID) )

WHERE ( ( ( ([ENTRY_BOOKING].CHECKINDATE < [ENTRY_BOOKING].CONTRACTDATESTART) )

AND ( ([ENTRY_BOOKING].ENTRYSTATUSENUM IN (2)) )

AND ( ([ENTRY_BOOKING].CONTRACTDATESTART < DATEADD(DAY, 130, GETDATE())))

AND ([ENTRY_BOOKING].CONTRACTDATESTART > GETDATE()) )

AND ( ([ENTRY_BOOKING].DATEMODIFIEDBILLING > DATEADD(HOUR, -24, GETDATE())) ) )

AND ( ([ENTRY].CATEGORYID IN ((SELECT [CATEGORY_PERM_TABLE].CATEGORYID

FROM DBO.[CATEGORYPERMISSION] [CATEGORY_PERM_TABLE]

WHERE ( ([CATEGORY_PERM_TABLE].ACCESSTYPEENUM = 0)

AND ([CATEGORY_PERM_TABLE].SECURITYGROUPID IN (0, 1, 19, 54, 51)) )

)))) )

ORDER BY CHECKINDATE ASC

**Failed Arrivals**

SELECT [Entry].EntryID, [Entry_Booking].CheckInDate, [Entry_Booking].EntryStatusEnum

FROM dbo.[Entry]

INNER JOIN dbo.[Booking] [Entry_Booking] ON ( ([Entry].EntryID = [Entry_Booking].EntryID) )

WHERE ( ( ( ([Entry_Booking].CheckInDate < DateAdd(Day, -1, GETDATE())))

AND ([Entry_Booking].CheckInDate > DateAdd(Day, -2, GETDATE())) )

AND ( ([Entry_Booking].EntryStatusEnum IN (2)) ) ) )

**Failed Departures**

SELECT [Entry].EntryID, [Entry_Booking].CheckOutDate, [Entry_Booking].EntryStatusEnum

FROM dbo.[Entry]

INNER JOIN dbo.[Booking] [Entry_Booking] ON  ( ([Entry].EntryID  = [Entry_Booking].EntryID) )

WHERE  (  (  ( ([Entry_Booking].CheckOutDate  < DateAdd(Day, -1, GETDATE()))

AND ([Entry_Booking].CheckOutDate  > DateAdd(Day, -2, GETDATE())) )

AND  ( ([Entry_Booking].EntryStatusEnum IN (5)) )  )  )

**Late Stay**

SELECT [ENTRY].ENTRYID, [ENTRY_BOOKING].CHECKOUTDATE AS [CHECKOUTDATE2], [ENTRY_BOOKING].CONTRACTDATEEND, [ENTRY_BOOKING_TERMSESSION_LKP].CHECKINDATE, [ENTRY_BOOKING_TERMSESSION_LKP].CHECKOUTDATE AS [CHECKOUTDATE1], [ENTRY_BOOKING].ENTRYSTATUSENUM, [ENTRY_BOOKING].DATEMODIFIEDBILLING

 FROM DBO.[ENTRY]

 INNER JOIN DBO.[BOOKING] [ENTRY_BOOKING] ON ( ([ENTRY].ENTRYID = [ENTRY_BOOKING].ENTRYID) )

 INNER JOIN [SNREZ0_MAIN].DBO.[TERMSESSION] [ENTRY_BOOKING_TERMSESSION_LKP] ON ( ([ENTRY_BOOKING].TERMSESSIONID = [ENTRY_BOOKING_TERMSESSION_LKP].TERMSESSIONID) )

 WHERE ( ( ( ([ENTRY_BOOKING].CHECKOUTDATE > [ENTRY_BOOKING].CONTRACTDATEEND) )

 AND ( ([ENTRY_BOOKING_TERMSESSION_LKP].CHECKINDATE < DATEADD(DAY, 130, GETDATE())) )

 AND ( ([ENTRY_BOOKING_TERMSESSION_LKP].CHECKOUTDATE >= GETDATE()) )

 AND ( ([ENTRY_BOOKING].ENTRYSTATUSENUM = 5) )

 AND ( ([ENTRY_BOOKING].DATEMODIFIEDBILLING > DATEADD(HOUR, -24, GETDATE())) ) ) )

 ORDER BY [CHECKOUTDATE2] ASC

## Room Reservation - First of Term (Current Term)

SELECT [ENTRY].ENTRYID, [ENTRY_BOOKING].DATECREATED, [ENTRY_BOOKING].ENTRYSTATUSENUM, [ENTRY_BOOKING].TERMSESSIONID, [ENTRY_BOOKING_F015E].TERMSESSIONID AS [TERMSESSIONID1], [ENTRY_BOOKING_TERMSESSION_LKP].CHECKINDATE, [ENTRY_BOOKING_TERMSESSION_LKP].CHECKOUTDATE

 FROM DBO.[ENTRY]

 INNER JOIN DBO.[BOOKING] [ENTRY_BOOKING] ON ( ([ENTRY].ENTRYID = [ENTRY_BOOKING].ENTRYID) )

 LEFT OUTER JOIN DBO.[BOOKING] [ENTRY_BOOKING_F015E] ON ( ([ENTRY].ENTRYID = [ENTRY_BOOKING_F015E].ENTRYID)

 AND ( ([ENTRY_BOOKING_F015E].ENTRYSTATUSENUM NOT IN (5, 10, 70)) ) )

 INNER JOIN [SNREZ0_MAIN].DBO.[TERMSESSION] [ENTRY_BOOKING_TERMSESSION_LKP] ON ( ([ENTRY_BOOKING].TERMSESSIONID = [ENTRY_BOOKING_TERMSESSION_LKP].TERMSESSIONID) )

 WHERE ( ( ( ([ENTRY_BOOKING].DATECREATED > DATEADD(HOUR, -24, GETDATE())) )

 AND ( ([ENTRY_BOOKING].ENTRYSTATUSENUM = 2) )

 AND ( ([ENTRY_BOOKING_F015E].TERMSESSIONID <> [ENTRY_BOOKING].TERMSESSIONID)

 OR ([ENTRY_BOOKING_F015E].TERMSESSIONID IS NULL) )

 AND ( ([ENTRY_BOOKING_TERMSESSION_LKP].CHECKINDATE < GETDATE()) )

 AND ( ([ENTRY_BOOKING_TERMSESSION_LKP].CHECKOUTDATE > GETDATE()) ) ) )

**Room Reservation - First of Term (Upcoming Term)**

SELECT [ENTRY].ENTRYID, [ENTRY_BOOKING].DATECREATED, [ENTRY_BOOKING].ENTRYSTATUSENUM,
[ENTRY_BOOKING].TERMSESSIONID, [ENTRY_BOOKING_F015E].TERMSESSIONID AS [TERMSESSIONID1],
[ENTRY_BOOKING_TERMSESSION_LKP].CHECKINDATE

 FROM DBO.[ENTRY]

 INNER JOIN DBO.[BOOKING] [ENTRY_BOOKING] ON ( ([ENTRY].ENTRYID = [ENTRY_BOOKING].ENTRYID) )

 LEFT OUTER JOIN DBO.[BOOKING] [ENTRY_BOOKING_F015E] ON ( ([ENTRY].ENTRYID = [ENTRY_BOOKING_F015E].ENTRYID)

 AND ( ([ENTRY_BOOKING_F015E].ENTRYSTATUSENUM NOT IN (5, 10, 70)) ) )

 INNER JOIN [SNREZ0_MAIN].DBO.[TERMSESSION] [ENTRY_BOOKING_TERMSESSION_LKP] ON (
([ENTRY_BOOKING].TERMSESSIONID = [ENTRY_BOOKING_TERMSESSION_LKP].TERMSESSIONID) )

 WHERE ( ( ( ([ENTRY_BOOKING].DATECREATED > DATEADD(HOUR, -24, GETDATE())) )

 AND ( ([ENTRY_BOOKING].ENTRYSTATUSENUM = 2) )

 AND ( ([ENTRY_BOOKING_F015E].TERMSESSIONID <> [ENTRY_BOOKING].TERMSESSIONID)

 OR ([ENTRY_BOOKING_F015E].TERMSESSIONID IS NULL) )

 AND ( ([ENTRY_BOOKING_TERMSESSION_LKP].CHECKINDATE > GETDATE()) ) ) )

## Room Reservation - Reassigned (Current term)

SELECT DISTINCT [ENTRY].ENTRYID, [ENTRY_BOOKING].DATECREATED, [ENTRY_BOOKING].TERMSESSIONID, [ENTRY_BOOKING_F015E].TERMSESSIONID AS [TERMSESSIONID1], [ENTRY_BOOKING].ENTRYSTATUSENUM, [ENTRY_BOOKING_TERMSESSION_LKP].CHECKINDATE, [ENTRY_BOOKING_TERMSESSION_LKP].CHECKOUTDATE, [ENTRY_BOOKING_28B6A].TERMSESSIONID AS [TERMSESSIONID2], [ENTRY_BOOKING_28B6A].BOOKINGID

 FROM DBO.[ENTRY]

 INNER JOIN DBO.[BOOKING] [ENTRY_BOOKING] ON ( ([ENTRY].ENTRYID = [ENTRY_BOOKING].ENTRYID) )

LEFT OUTER JOIN DBO.[BOOKING] [ENTRY_BOOKING_F015E] ON ( ([ENTRY].ENTRYID = [ENTRY_BOOKING_F015E].ENTRYID)

AND ( ([ENTRY_BOOKING_F015E].ENTRYSTATUSENUM IN (10, 70))

AND ([ENTRY_BOOKING_F015E].ENTRYSTATUSENUM <> 5) ) )

INNER JOIN [SNREZ0_MAIN].DBO.[TERMSESSION] [ENTRY_BOOKING_TERMSESSION_LKP] ON ( ([ENTRY_BOOKING].TERMSESSIONID = [ENTRY_BOOKING_TERMSESSION_LKP].TERMSESSIONID) )

LEFT OUTER JOIN DBO.[BOOKING] [ENTRY_BOOKING_28B6A] ON ( ([ENTRY].ENTRYID = [ENTRY_BOOKING_28B6A].ENTRYID)

AND ( ([ENTRY_BOOKING_28B6A].ENTRYSTATUSENUM = 5) ) )

 WHERE ( ( ( ([ENTRY_BOOKING].DATECREATED > DATEADD(HOUR, -24, GETDATE())) )

AND ( ([ENTRY_BOOKING_F015E].TERMSESSIONID = [ENTRY_BOOKING].TERMSESSIONID) )

AND ( ([ENTRY_BOOKING].ENTRYSTATUSENUM = 2) )

AND ( ([ENTRY_BOOKING_TERMSESSION_LKP].CHECKINDATE < GETDATE()) )

AND ( ([ENTRY_BOOKING_TERMSESSION_LKP].CHECKOUTDATE > GETDATE()) )

AND ( ([ENTRY_BOOKING_28B6A].BOOKINGID IS NULL) ) ) )

## Room Reservation - Reassigned (Upcoming Term)

SELECT DISTINCT [Entry].EntryID, [Entry_Booking].DateCreated, [Entry_Booking].TermSessionID, [Entry_Booking_f015e].TermSessionID AS [TermSessionID1], [Entry_Booking].EntryStatusEnum, [Entry_Booking_TermSession_lkp].CheckInDate, [Entry_Booking_c526b].BookingID

FROM dbo.[Entry]

INNER JOIN dbo.[Booking] [Entry_Booking] ON ( ([Entry].EntryID = [Entry_Booking].EntryID) )

LEFT OUTER JOIN dbo.[Booking] [Entry_Booking_f015e] ON ( ([Entry].EntryID = [Entry_Booking_f015e].EntryID)

AND ( ([Entry_Booking_f015e].EntryStatusEnum IN (10, 70))

AND ([Entry_Booking_f015e].EntryStatusEnum <> 5) ) )

INNER JOIN [snRez0_Main].dbo.[TermSession] [Entry_Booking_TermSession_lkp] ON ( ([Entry_Booking].TermSessionID = [Entry_Booking_TermSession_lkp].TermSessionID) )

LEFT OUTER JOIN dbo.[Booking] [Entry_Booking_c526b] ON ( ([Entry].EntryID = [Entry_Booking_c526b].EntryID)

AND ( ([Entry_Booking_c526b].EntryStatusEnum = 5)

AND ([Entry_Booking_c526b].ContractDateEnd > GETDATE()) ) )

WHERE ( ( ( ([Entry_Booking].DateCreated > DateAdd(Hour, -24, GETDATE())) )

AND ( ([Entry_Booking_f015e].TermSessionID = [Entry_Booking].TermSessionID) )

AND ( ([Entry_Booking].EntryStatusEnum = 2) )

AND ( ([Entry_Booking_TermSession_lkp].CheckInDate > GETDATE()) )

AND ( ([Entry_Booking_c526b].BookingID IS NULL) ) ) )

**Upcoming Arrivals**

SELECT [Entry].EntryID, [Entry_Booking].CheckInDate, [Entry_Booking].EntryStatusEnum

FROM dbo.[Entry]

INNER JOIN dbo.[Booking] [Entry_Booking] ON ( ([Entry].EntryID = [Entry_Booking].EntryID) )

WHERE ( ( ( ([Entry_Booking].CheckInDate > DateAdd(Day, 3, GETDATE())))

AND ([Entry_Booking].CheckInDate < DateAdd(Day, 4, GETDATE())) )

AND ( ([Entry_Booking].EntryStatusEnum IN (2)) ) ) )

**Upcoming Departures**

SELECT [ENTRY].ENTRYID, [ENTRY_BOOKING].CHECKOUTDATE, [ENTRY_BOOKING].ENTRYSTATUSENUM

FROM DBO.[ENTRY]

INNER JOIN DBO.[BOOKING] [ENTRY_BOOKING] ON ( ([ENTRY].ENTRYID = [ENTRY_BOOKING].ENTRYID) )

WHERE ( ( ( ([ENTRY_BOOKING].CHECKOUTDATE < DATEADD(DAY, 4, GETDATE()))

AND ([ENTRY_BOOKING].CHECKOUTDATE > DATEADD(DAY, 3, GETDATE())) )

AND ( ([ENTRY_BOOKING].ENTRYSTATUSENUM IN (5)) ) ) )

## Resources

### Overdue Equipment

SELECT [Entry].EntryID, [Entry_ResourceBooking_Resource_lkp].ResourceTypeID,
[Entry_ResourceBooking].DateStart, [Entry_ResourceBooking].DateEnd,
[Entry_ResourceBooking].ResourceBookingStatusEnum,
[Entry_ResourceBooking_Entry_lkp_Booking_lkp_TermSession_lkp].CheckInDate AS [CheckInDate1],
[Entry_ResourceBooking_Entry_lkp_Booking_lkp_TermSession_lkp].CheckOutDate AS [CheckOutDate1]

FROM dbo.[Entry]

INNER JOIN dbo.[ResourceBooking] [Entry_ResourceBooking] ON ( ([Entry].EntryID =
[Entry_ResourceBooking].EntryID) )

INNER JOIN [snRez0_Main].dbo.[Resource] [Entry_ResourceBooking_Resource_lkp] ON (
([Entry_ResourceBooking].ResourceID = [Entry_ResourceBooking_Resource_lkp].ResourceID) )

INNER JOIN [snRez0_Main].dbo.[Entry] [Entry_ResourceBooking_Entry_lkp] ON ( ([Entry_ResourceBooking].EntryID
= [Entry_ResourceBooking_Entry_lkp].EntryID)

AND ( ([Entry_ResourceBooking_Entry_lkp].CategoryID IN ((SELECT [Category_Perm_Table].CategoryID

FROM dbo.[CategoryPermission] [Category_Perm_Table]

WHERE ( ([Category_Perm_Table].AccessTypeEnum = 0)

AND ([Category_Perm_Table].SecurityGroupID IN (0, 1, 19, 54, 51)) )

))) ) )

INNER JOIN [snRez0_Main].dbo.[Booking] [Entry_ResourceBooking_Entry_lkp_Booking_lkp] ON (
([Entry_ResourceBooking_Entry_lkp].BookingID = [Entry_ResourceBooking_Entry_lkp_Booking_lkp].BookingID) )

INNER JOIN [snRez0_Main].dbo.[TermSession] [Entry_ResourceBooking_Entry_lkp_Booking_lkp_TermSession_lkp] ON
( ([Entry_ResourceBooking_Entry_lkp_Booking_lkp].TermSessionID =
[Entry_ResourceBooking_Entry_lkp_Booking_lkp_TermSession_lkp].TermSessionID) )

WHERE ( ( ( ([Entry_ResourceBooking_Resource_lkp].ResourceTypeID NOT IN (1044, 1069, 1032, 1033, 1034, 1035,
1036, 1037, 1038, 1046, 1045, 1047, 1048, 1049, 1050, 1051)) )

AND ( ([Entry_ResourceBooking].DateStart >
[Entry_ResourceBooking_Entry_lkp_Booking_lkp_TermSession_lkp].CheckInDate)

AND ([Entry_ResourceBooking].DateStart <
[Entry_ResourceBooking_Entry_lkp_Booking_lkp_TermSession_lkp].CheckOutDate) )

AND ( ([Entry_ResourceBooking].DateEnd < DateAdd(Hour, -24, GETDATE())) )

AND ( ([Entry_ResourceBooking].ResourceBookingStatusEnum IN (1, 3)) )

AND ( ([Entry_ResourceBooking_Entry_lkp_Booking_lkp_TermSession_lkp].CheckInDate < GETDATE()) )

AND ( ([Entry_ResourceBooking_Entry_lkp_Booking_lkp_TermSession_lkp].CheckOutDate > GETDATE()) ) )

AND ( ([Entry].CategoryID IN ((SELECT [Category_Perm_Table].CategoryID

FROM dbo.[CategoryPermission] [Category_Perm_Table]

WHERE ( ([Category_Perm_Table].AccessTypeEnum = 0)

AND ([Category_Perm_Table].SecurityGroupID IN (0, 1, 19, 54, 51)) )

))) ) )

**Overdue Lock Out Card**

SELECT [ENTRY].ENTRYID, [ENTRY_RESOURCEBOOKING_RESOURCE_LKP].RESOURCETYPEID,
[ENTRY_RESOURCEBOOKING].DATESTART, [ENTRY_RESOURCEBOOKING].DATEEND,
[ENTRY_RESOURCEBOOKING].RESOURCEBOOKINGSTATUSENUM,
[ENTRY_RESOURCEBOOKING_ENTRY_LKP_BOOKING_LKP_TERMSESSION_LKP].CHECKINDATE AS [CHECKINDATE1],
[ENTRY_RESOURCEBOOKING_ENTRY_LKP_BOOKING_LKP_TERMSESSION_LKP].CHECKOUTDATE AS [CHECKOUTDATE1]

 FROM DBO.[ENTRY]

 INNER JOIN DBO.[RESOURCEBOOKING] [ENTRY_RESOURCEBOOKING] ON ( ([ENTRY].ENTRYID =
[ENTRY_RESOURCEBOOKING].ENTRYID) )

 INNER JOIN [SNREZ0_MAIN].DBO.[RESOURCE] [ENTRY_RESOURCEBOOKING_RESOURCE_LKP] ON (
([ENTRY_RESOURCEBOOKING].RESOURCEID = [ENTRY_RESOURCEBOOKING_RESOURCE_LKP].RESOURCEID) )

 INNER JOIN [SNREZ0_MAIN].DBO.[ENTRY] [ENTRY_RESOURCEBOOKING_ENTRY_LKP] ON ( ([ENTRY_RESOURCEBOOKING].ENTRYID
= [ENTRY_RESOURCEBOOKING_ENTRY_LKP].ENTRYID)

 AND ( ([ENTRY_RESOURCEBOOKING_ENTRY_LKP].CATEGORYID IN ((SELECT [CATEGORY_PERM_TABLE].CATEGORYID

 FROM DBO.[CATEGORYPERMISSION] [CATEGORY_PERM_TABLE]

 WHERE ( ([CATEGORY_PERM_TABLE].ACCESSTYPEENUM = 0)

 AND ([CATEGORY_PERM_TABLE].SECURITYGROUPID IN (0, 1, 19, 54, 51)) )

 )))) )

 INNER JOIN [SNREZ0_MAIN].DBO.[BOOKING] [ENTRY_RESOURCEBOOKING_ENTRY_LKP_BOOKING_LKP] ON (
([ENTRY_RESOURCEBOOKING_ENTRY_LKP].BOOKINGID = [ENTRY_RESOURCEBOOKING_ENTRY_LKP_BOOKING_LKP].BOOKINGID) )

 INNER JOIN [SNREZ0_MAIN].DBO.[TERMSESSION] [ENTRY_RESOURCEBOOKING_ENTRY_LKP_BOOKING_LKP_TERMSESSION_LKP] ON
( ([ENTRY_RESOURCEBOOKING_ENTRY_LKP_BOOKING_LKP].TERMSESSIONID =
[ENTRY_RESOURCEBOOKING_ENTRY_LKP_BOOKING_LKP_TERMSESSION_LKP].TERMSESSIONID) )

 WHERE ( ( ( ([ENTRY_RESOURCEBOOKING_RESOURCE_LKP].RESOURCETYPEID IN (1032, 1033, 1034, 1035, 1036, 1037,
1038)) )

 AND ( ([ENTRY_RESOURCEBOOKING].DATESTART >
[ENTRY_RESOURCEBOOKING_ENTRY_LKP_BOOKING_LKP_TERMSESSION_LKP].CHECKINDATE)

 AND ([ENTRY_RESOURCEBOOKING].DATESTART <
[ENTRY_RESOURCEBOOKING_ENTRY_LKP_BOOKING_LKP_TERMSESSION_LKP].CHECKOUTDATE) )

 AND ( ([ENTRY_RESOURCEBOOKING].DATEEND < DATEADD(HOUR, -24, GETDATE())) )

 AND ( ([ENTRY_RESOURCEBOOKING].RESOURCEBOOKINGSTATUSENUM IN (1, 3)) )

 AND ( ([ENTRY_RESOURCEBOOKING_ENTRY_LKP_BOOKING_LKP_TERMSESSION_LKP].CHECKINDATE < GETDATE()) )

 AND ( ([ENTRY_RESOURCEBOOKING_ENTRY_LKP_BOOKING_LKP_TERMSESSION_LKP].CHECKOUTDATE > GETDATE()) ) )

AND ( ([Entry].CategoryID IN ((SELECT [Category_Perm_Table].CategoryID

FROM dbo.[CategoryPermission] [Category_Perm_Table]

WHERE ( ([Category_Perm_Table].AccessTypeEnum = 0)

AND ([Category_Perm_Table].SecurityGroupID IN (0, 1, 19, 54, 51)) )

))) ) )

**Overdue Temporary Card**

SELECT [Entry].EntryID, [Entry_ResourceBooking_Resource_lkp].ResourceTypeID,
[Entry_ResourceBooking].DateStart, [Entry_ResourceBooking].DateEnd,
[Entry_ResourceBooking].ResourceBookingStatusEnum,
[Entry_ResourceBooking_Entry_lkp_Booking_lkp_TermSession_lkp].CheckInDate AS [CheckInDate1],
[Entry_ResourceBooking_Entry_lkp_Booking_lkp_TermSession_lkp].CheckOutDate AS [CheckOutDate1]

FROM dbo.[Entry]

INNER JOIN dbo.[ResourceBooking] [Entry_ResourceBooking] ON ( ([Entry].EntryID =
[Entry_ResourceBooking].EntryID) )

INNER JOIN [snRez0_Main].dbo.[Resource] [Entry_ResourceBooking_Resource_lkp] ON (
([Entry_ResourceBooking].ResourceID = [Entry_ResourceBooking_Resource_lkp].ResourceID) )

INNER JOIN [snRez0_Main].dbo.[Entry] [Entry_ResourceBooking_Entry_lkp] ON ( ([Entry_ResourceBooking].EntryID
= [Entry_ResourceBooking_Entry_lkp].EntryID)

AND ( ([Entry_ResourceBooking_Entry_lkp].CategoryID IN ((SELECT [Category_Perm_Table].CategoryID

FROM dbo.[CategoryPermission] [Category_Perm_Table]

WHERE ( ([Category_Perm_Table].AccessTypeEnum = 0)

AND ([Category_Perm_Table].SecurityGroupID IN (0, 1, 19, 54, 51)) )

)))))

INNER JOIN [snRez0_Main].dbo.[Booking] [Entry_ResourceBooking_Entry_lkp_Booking_lkp] ON (
([Entry_ResourceBooking_Entry_lkp].BookingID = [Entry_ResourceBooking_Entry_lkp_Booking_lkp].BookingID) )

INNER JOIN [snRez0_Main].dbo.[TermSession] [Entry_ResourceBooking_Entry_lkp_Booking_lkp_TermSession_lkp] ON
( ([Entry_ResourceBooking_Entry_lkp_Booking_lkp].TermSessionID =
[Entry_ResourceBooking_Entry_lkp_Booking_lkp_TermSession_lkp].TermSessionID) )

WHERE ( ( ( ([Entry_ResourceBooking_Resource_lkp].ResourceTypeID IN (1046, 1045, 1047, 1048, 1049, 1050,
1051)) )

AND ( ([Entry_ResourceBooking].DateStart >
[Entry_ResourceBooking_Entry_lkp_Booking_lkp_TermSession_lkp].CheckInDate)

AND ([Entry_ResourceBooking].DateStart <
[Entry_ResourceBooking_Entry_lkp_Booking_lkp_TermSession_lkp].CheckOutDate) )

AND ( ([Entry_ResourceBooking].DateEnd < DateAdd(Hour, -24, GETDATE())) )

AND ( ([Entry_ResourceBooking].ResourceBookingStatusEnum IN (1, 3)) )

AND ( ([Entry_ResourceBooking_Entry_lkp_Booking_lkp_TermSession_lkp].CheckInDate < GETDATE()) )

AND ( ([Entry_ResourceBooking_Entry_lkp_Booking_lkp_TermSession_lkp].CheckOutDate > GETDATE()) ) )

AND ( ([Entry].CategoryID IN ((SELECT [Category_Perm_Table].CategoryID

FROM dbo.[CategoryPermission] [Category_Perm_Table]

WHERE ( ([Category_Perm_Table].AccessTypeEnum = 0)

AND ([Category_Perm_Table].SecurityGroupID IN (0, 1, 19, 54, 51)) )

))) ) )

## Room Change

### Room Changes in Current Term

SELECT DBO.ENTRY_NAME([ENTRY].ENTRYID) AS [ENTRY_ENTRYID_NAME], [ENTRY_BOOKING].ENTRYSTATUSENUM, [ENTRY_BOOKING_TERMSESSION_LKP].CHECKINDATE AS [CHECKINDATE1], [ENTRY_BOOKING_TERMSESSION_LKP].CHECKOUTDATE AS [CHECKOUTDATE1], [ENTRY_BOOKING].TERMSESSIONID, [ENTRY_BOOKING_1BE8E_TERMSESSION_LKP].CHECKINDATE, [ENTRY_BOOKING_1BE8E_TERMSESSION_LKP].CHECKOUTDATE, [ENTRY_BOOKING_1BE8E].TERMSESSIONID AS [TERMSESSIONID1], [ENTRY_BOOKING_1BE8E].DATECREATED

 FROM DBO.[ENTRY]

 INNER JOIN DBO.[BOOKING] [ENTRY_BOOKING] ON ( ([ENTRY].ENTRYID = [ENTRY_BOOKING].ENTRYID) )

 INNER JOIN [SNREZ0_MAIN].DBO.[TERMSESSION] [ENTRY_BOOKING_TERMSESSION_LKP] ON ( ([ENTRY_BOOKING].TERMSESSIONID = [ENTRY_BOOKING_TERMSESSION_LKP].TERMSESSIONID) )

 LEFT OUTER JOIN DBO.[BOOKING] [ENTRY_BOOKING_1BE8E] ON ( ([ENTRY].ENTRYID = [ENTRY_BOOKING_1BE8E].ENTRYID)

 AND ( ([ENTRY_BOOKING_1BE8E].ENTRYSTATUSENUM = 2) ) )

 LEFT OUTER JOIN [SNREZ0_MAIN].DBO.[TERMSESSION] [ENTRY_BOOKING_1BE8E_TERMSESSION_LKP] ON ( ([ENTRY_BOOKING_1BE8E].TERMSESSIONID = [ENTRY_BOOKING_1BE8E_TERMSESSION_LKP].TERMSESSIONID) )

 WHERE ( ( ( ([ENTRY_BOOKING].ENTRYSTATUSENUM = 5) )

 AND ( ([ENTRY_BOOKING_TERMSESSION_LKP].CHECKINDATE < GETDATE()) )

 AND ( ([ENTRY_BOOKING_TERMSESSION_LKP].CHECKOUTDATE > GETDATE()) )

 AND ( ([ENTRY_BOOKING_1BE8E].TERMSESSIONID = [ENTRY_BOOKING].TERMSESSIONID) )

 AND ( ([ENTRY_BOOKING_1BE8E].DATECREATED > DATEADD(HOUR, -24, GETDATE())) ) ) )

## Room Offer

### Room Offers (3 Days left)

SELECT [Entry].EntryID, [Entry_Booking].DateCreated, [Entry_Booking].EntryStatusEnum AS [EntryStatusEnum1]

 FROM dbo.[Entry]

 INNER JOIN dbo.[Booking] [Entry_Booking] ON ( ([Entry].EntryID = [Entry_Booking].EntryID) )

 WHERE ( ( ( ([Entry_Booking].DateCreated > DateAdd(Hour, -96, GETDATE()))

 AND ([Entry_Booking].DateCreated < DateAdd(Hour, -120, GETDATE())) )

 AND ( ([Entry_Booking].EntryStatusEnum = 1) ) ) )

## Room Offers (5 Days left)

SELECT [ENTRY].ENTRYID, [ENTRY_BOOKING].DATECREATED, [ENTRY_BOOKING].ENTRYSTATUSENUM AS [ENTRYSTATUSENUM1]

FROM DBO.[ENTRY]

INNER JOIN DBO.[BOOKING] [ENTRY_BOOKING] ON ( ([ENTRY].ENTRYID = [ENTRY_BOOKING].ENTRYID) )

WHERE ( ( ( ([ENTRY_BOOKING].DATECREATED > DATEADD(HOUR, -48, GETDATE()))

AND ([ENTRY_BOOKING].DATECREATED < DATEADD(HOUR, -72, GETDATE())) )

AND ( ([ENTRY_BOOKING].ENTRYSTATUSENUM = 1) ) ) )


## Room Offers (7 Days left)

SELECT [ENTRY].ENTRYID, [ENTRY_BOOKING].DATECREATED, [ENTRY_BOOKING].ENTRYSTATUSENUM

FROM DBO.[ENTRY]

INNER JOIN DBO.[BOOKING] [ENTRY_BOOKING] ON ( ([ENTRY].ENTRYID = [ENTRY_BOOKING].ENTRYID) )

WHERE ( ( ( ([ENTRY_BOOKING].DATECREATED < GETDATE())

AND ([ENTRY_BOOKING].DATECREATED > DATEADD(HOUR, -24, GETDATE())) )

AND ( ([ENTRY_BOOKING].ENTRYSTATUSENUM = 1) ) ) )

## Roommate

### Roommate Arrival (In Current Term)

SELECT DBO.ENTRY_NAME([ENTRY].ENTRYID) AS [ENTRY_ENTRYID_NAME], [ENTRY_BOOKING].ENTRYSTATUSENUM, [ENTRY_BOOKING_TERMSESSION_LKP].CHECKINDATE AS [CHECKINDATE1], [ENTRY_BOOKING_TERMSESSION_LKP].CHECKOUTDATE AS [CHECKOUTDATE1], [ENTRY_BOOKING].TERMSESSIONID, DBO.ENTRY_NAME([ENTRY_BOOKING_ROOMMATESUMMARY].ROOMMATE_ENTRYID) AS [ENTRY_BOOKING_ROOMMATESUMMARY_ROOMMATE_ENTRYID_NAME], [ENTRY_BOOKING_ROOMMATESUMMARY_ROOM_MATE_BOOKING_LKP].DATECREATED AS [DATECREATED1], [ENTRY_BOOKING_ROOMMATESUMMARY_ROOM_MATE_BOOKING_LKP].ENTRYSTATUSENUM AS [ENTRYSTATUSENUM1]

 FROM DBO.[ENTRY]

 INNER JOIN DBO.[BOOKING] [ENTRY_BOOKING] ON ( ([ENTRY].ENTRYID = [ENTRY_BOOKING].ENTRYID) )

 INNER JOIN [SNREZ0_MAIN].DBO.[TERMSESSION] [ENTRY_BOOKING_TERMSESSION_LKP] ON ( ([ENTRY_BOOKING].TERMSESSIONID = [ENTRY_BOOKING_TERMSESSION_LKP].TERMSESSIONID) )

 INNER JOIN DBO.[ROOMMATESUMMARY] [ENTRY_BOOKING_ROOMMATESUMMARY] ON ( ([ENTRY_BOOKING].BOOKINGID = [ENTRY_BOOKING_ROOMMATESUMMARY].BOOKINGID) )

 INNER JOIN [SNREZ0_MAIN].DBO.[BOOKING] [ENTRY_BOOKING_ROOMMATESUMMARY_ROOM_MATE_BOOKING_LKP] ON ( ([ENTRY_BOOKING_ROOMMATESUMMARY].ROOMMATE_BOOKINGID = [ENTRY_BOOKING_ROOMMATESUMMARY_ROOM_MATE_BOOKING_LKP].BOOKINGID) )

 WHERE ( ( ( ([ENTRY_BOOKING].ENTRYSTATUSENUM = 5) )

 AND ( ([ENTRY_BOOKING_TERMSESSION_LKP].CHECKINDATE < GETDATE()) )

 AND ( ([ENTRY_BOOKING_TERMSESSION_LKP].CHECKOUTDATE > GETDATE()) )

 AND ( ([ENTRY_BOOKING_ROOMMATESUMMARY_ROOM_MATE_BOOKING_LKP].DATECREATED > DATEADD(HOUR, -24, GETDATE())) )

 AND ( ([ENTRY_BOOKING_ROOMMATESUMMARY_ROOM_MATE_BOOKING_LKP].ENTRYSTATUSENUM = 2) ) ) )

## Roommate Departure (In Current Term)

SELECT DBO.ENTRY_NAME([ENTRY].ENTRYID) AS [ENTRY_ENTRYID_NAME],
[ENTRY_BOOKING_ROOMMATESUMMARY_ROOM_MATE_BOOKING_LKP].ENTRYSTATUSENUM AS [ENTRYSTATUSENUM1],
[ENTRY_BOOKING_TERMSESSION_LKP].CHECKINDATE AS [CHECKINDATE1], [ENTRY_BOOKING_TERMSESSION_LKP].CHECKOUTDATE
AS [CHECKOUTDATE1], [ENTRY_BOOKING].CHECKINDATE, [ENTRY_BOOKING].CHECKOUTDATE AS [CHECKOUTDATE2],
DBO.ENTRY_NAME([ENTRY_BOOKING_ROOMMATESUMMARY].ROOMMATE_ENTRYID) AS
[ENTRY_BOOKING_ROOMMATESUMMARY_ROOMMATE_ENTRYID_NAME], [ENTRY_BOOKING].ENTRYSTATUSENUM,
[ENTRY_BOOKING_ROOMMATESUMMARY_ROOM_MATE_BOOKING_LKP].CONTRACTDATEEND,
[ENTRY_BOOKING_ROOMMATESUMMARY_ROOM_MATE_BOOKING_LKP].CHECKINDATE AS [CHECKINDATE2],
[ENTRY_BOOKING_ROOMMATESUMMARY_ROOM_MATE_BOOKING_LKP].CHECKOUTDATE

FROM DBO.[ENTRY]

INNER JOIN DBO.[BOOKING] [ENTRY_BOOKING] ON ( ([ENTRY].ENTRYID = [ENTRY_BOOKING].ENTRYID) )

INNER JOIN DBO.[ROOMMATESUMMARY] [ENTRY_BOOKING_ROOMMATESUMMARY] ON ( ([ENTRY_BOOKING].BOOKINGID =
[ENTRY_BOOKING_ROOMMATESUMMARY].BOOKINGID) )

INNER JOIN [SNREZ0_MAIN].DBO.[BOOKING] [ENTRY_BOOKING_ROOMMATESUMMARY_ROOM_MATE_BOOKING_LKP] ON (
([ENTRY_BOOKING_ROOMMATESUMMARY].ROOMMATE_BOOKINGID =
[ENTRY_BOOKING_ROOMMATESUMMARY_ROOM_MATE_BOOKING_LKP].BOOKINGID) )

INNER JOIN [SNREZ0_MAIN].DBO.[TERMSESSION] [ENTRY_BOOKING_TERMSESSION_LKP] ON (
([ENTRY_BOOKING].TERMSESSIONID = [ENTRY_BOOKING_TERMSESSION_LKP].TERMSESSIONID) )

WHERE ( ( ( ([ENTRY_BOOKING_ROOMMATESUMMARY_ROOM_MATE_BOOKING_LKP].ENTRYSTATUSENUM = 5) )

AND ( ([ENTRY_BOOKING_TERMSESSION_LKP].CHECKINDATE < GETDATE()) )

AND ( ([ENTRY_BOOKING_TERMSESSION_LKP].CHECKOUTDATE > GETDATE()) )

AND ( ([ENTRY_BOOKING].ENTRYSTATUSENUM = 5) )

AND ( ([ENTRY_BOOKING_ROOMMATESUMMARY_ROOM_MATE_BOOKING_LKP].CHECKOUTDATE <
[ENTRY_BOOKING].CHECKOUTDATE)

AND ([ENTRY_BOOKING_ROOMMATESUMMARY_ROOM_MATE_BOOKING_LKP].CHECKOUTDATE < DATEADD(HOUR, 24,
GETDATE())) ) ) )